# State of Delaware Department of Natural Resources and Environmental Control (DNREC) EPCRA Reporting Program



# How to Submit A Tier II Annual Chemical Inventory Report

-Nicholas Butler Environmental Scientist

January 8<sup>th</sup>, 2025

# **NOTICE**

This presentation contains screenshots, some of which will feature previous software versions. After January 1<sup>st</sup>, the software is updated to reflect the new reporting year.

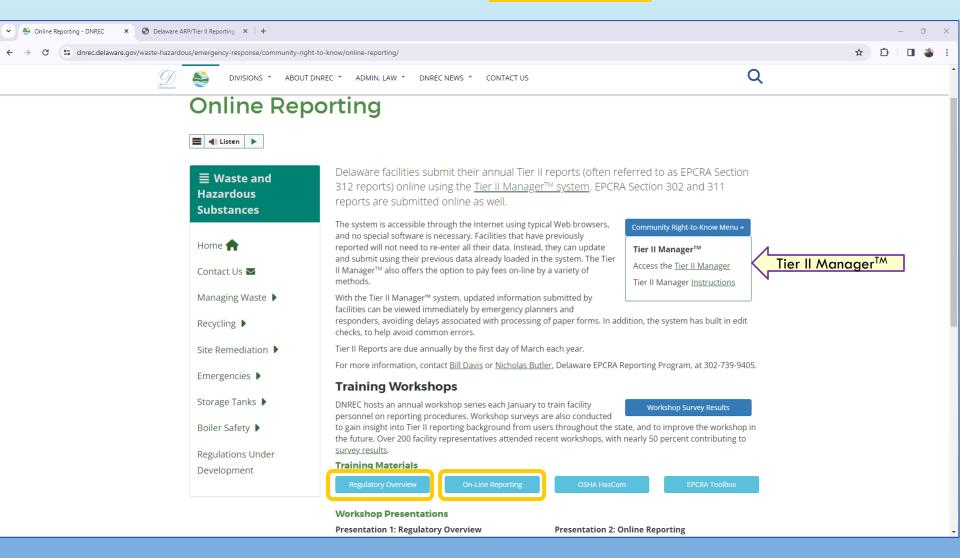
This is a training aid, not a regulatory compliance document.

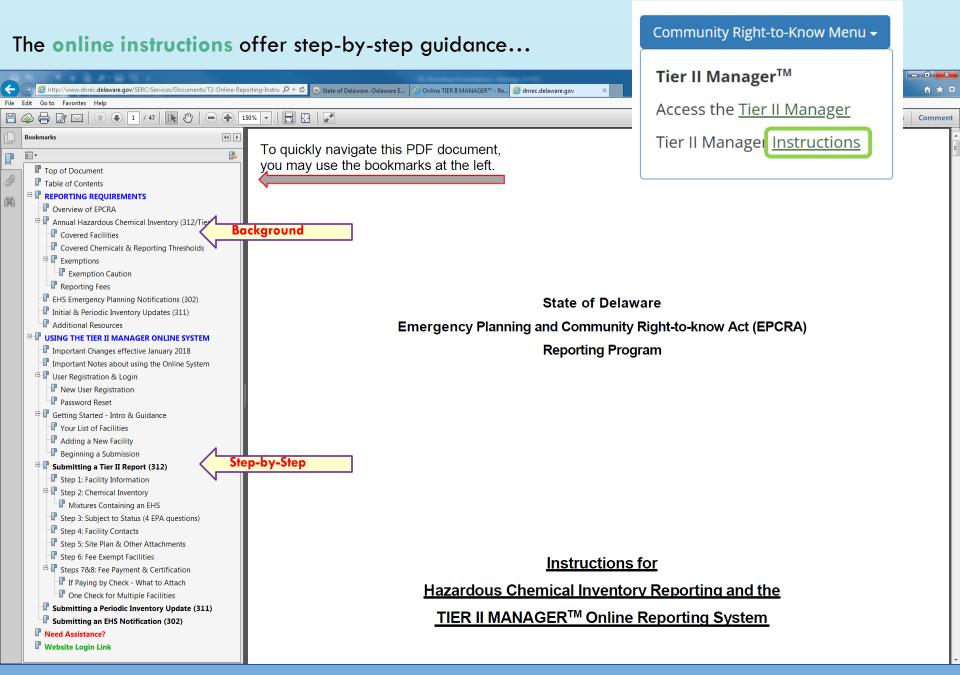
## BEFORE YOU START REPORTING

- Do you have a Tier II Manager<sup>TM</sup> (T2M) account?
  - Remember your password? If not, we can help recover it for you!
- Is your web browser up-to-date?
  - Minimum browser version: Google Chrome<sub>62</sub>, Mozilla Firefox<sub>59</sub>, Microsoft Edge<sub>90</sub>
- Have a copy of the <u>instructions</u> handy!
- Read the "Important Notice" at the Introduction and Guidance page on login.
- Reporting fee is paid online
  - By statute, <u>fees are due by March 1<sup>st</sup>!</u>
  - Late fees are automatically applied afterwards monthly.

## DNREC's Online Reporting Mebagge Has Useful Tools







...and the bookmarks make navigation easy.

# Submitting a Report

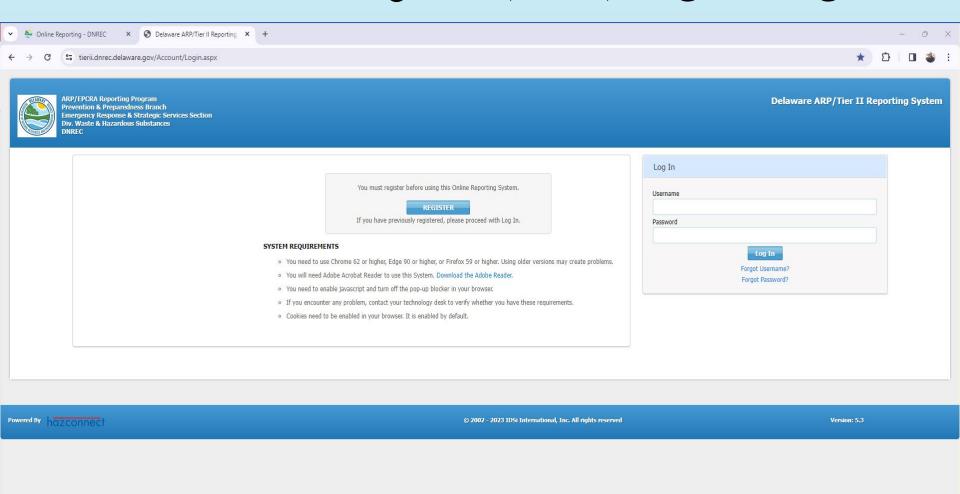
- 1. Logging On
- 2. Getting a User Account
- The 7 Steps to Submit a Tier II
- 4. Revisions & Updates
- 5. 302 & 311 Reports

# Part 1: Logging On



https://tierii.dnrec.delaware.gov/Account/Login.aspx

# The Tier II Manager<sup>TM</sup> (T2M) Log-In Page



# Important T2M Reporting Notes

- Have necessary info on hand before starting a report
- System will boot you out after 60 minutes of INACTIVITY.
- Don't use browser buttons (back & forward arrows)
  - Use Back, Cancel, Proceed, or Save buttons at the bottom of pages.
- Chemical Inventories can be updated throughout the year.
- System messages will be automatically mailed from dnrec\_whs\_epcra\_mail@delaware.gov

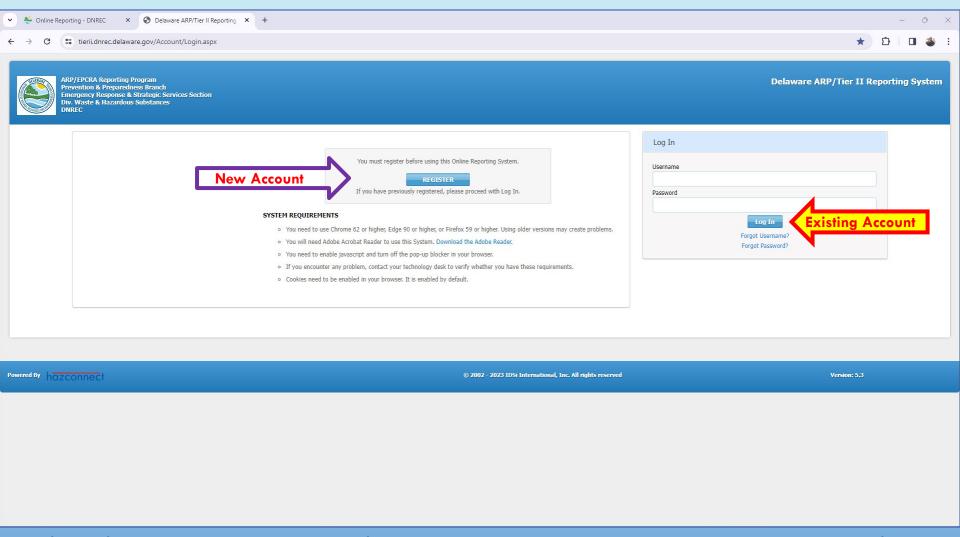
## Part 2:

# Getting a User Account

- New User Registration process
- Login to existing account
- Getting access to records

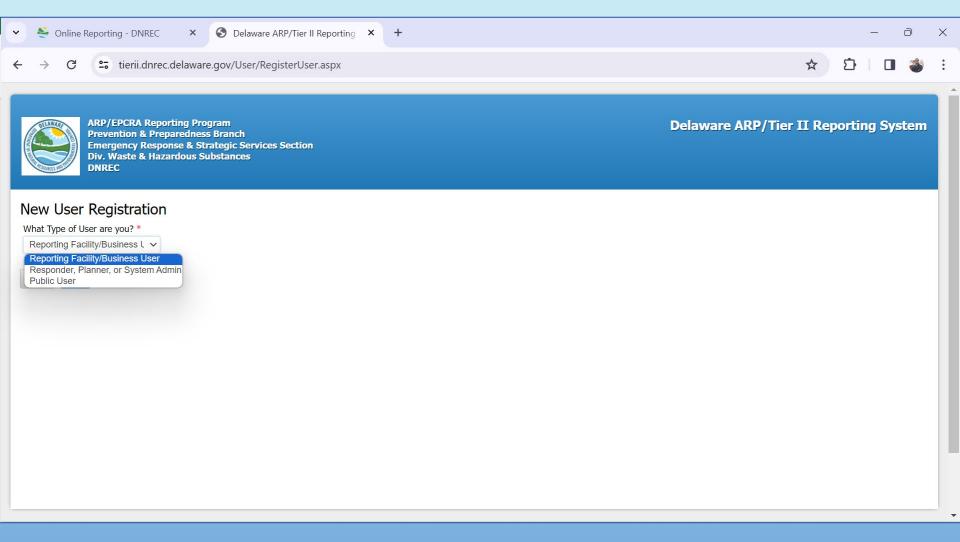
#### To setup a new account, click "REGISTER":

If you already have an existing account, enter your "Log In" Credentials:



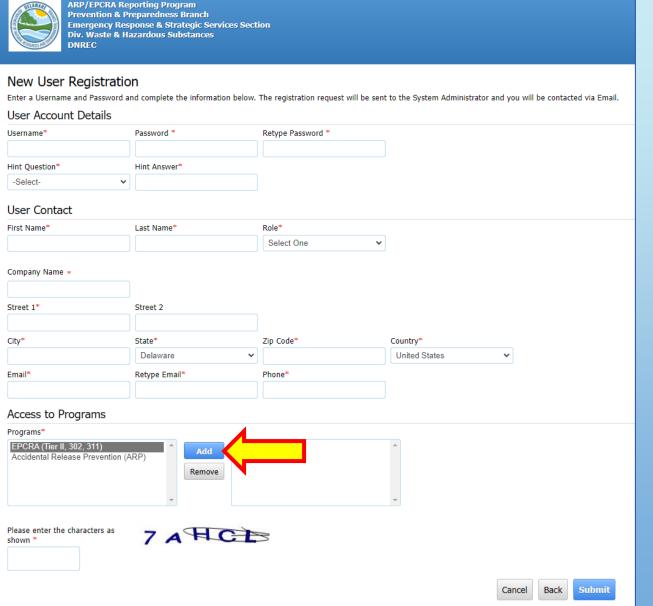
...if you forget password, 5 tries before account gets locked...DNREC admins must reset it for you.
...system will boot you out to this screen after 60 minutes of inactivity on your account.

#### New User Registration - Select which Type of User you are:



Everyone submitting facility reports must select "Reporting Facility/Business User"

#### New User Registration: Fill in the boxes, anything with a red asterisk (\*) must be completed.



To register for the EPCRA account, be sure to make the correct selection under "Access to Programs".

Select "**EPCRA**" only, then click "Add", fill out the captcha characters, and then finally Submit.

DO NOT select Accidental Release Prevention (ARP).

... after DNREC approves your account, existing records can be transferred to it upon request.

# EPCRA VS ARP REPORTING



ARP/EPCRA Reporting Program
Prevention & Preparedness Branch
Emergency Response & Strategic Services Section
Div. Waste & Hazardous Substances
DNREC

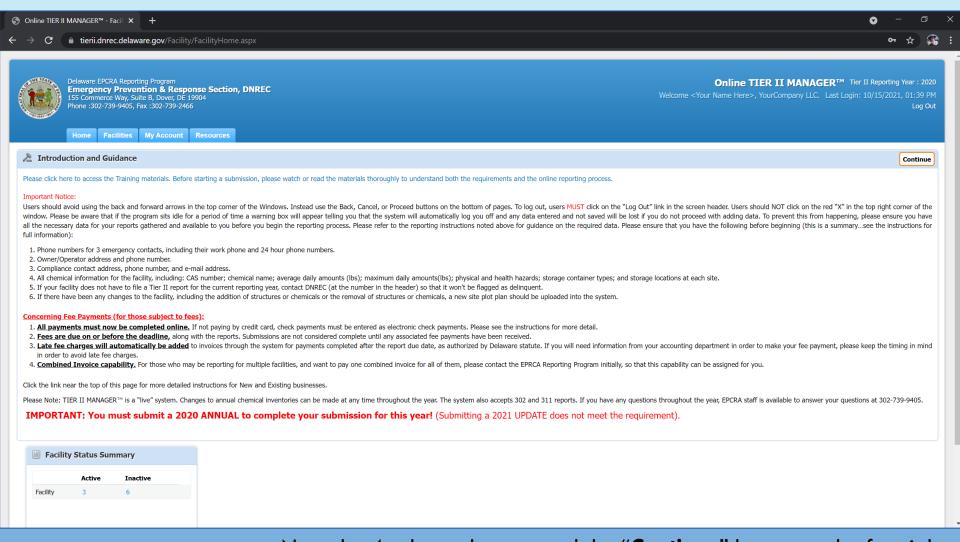
Delaware ARP/Tier II Reporting System

Welcome Nicholas Last Login: 01/03/2025, 08:05 AM Super Admin Log Out

- <u>Both reporting programs use the T2M platform</u> for reports in DE, however the <u>reporting requirements and procedures are separate</u>.
- **EPCRA** facilities annual reports are due March 1<sup>st</sup>. Applies to all facilities in the system (~2,700 facilities).
- ARP facilities submit EPCRA reports <u>and</u> submit Risk Management Plans (RMPs), more stringent reporting criteria based on specific chemicals present on-site, the quantity of said chemicals, and their storage (~100 facilities).
- ARP annual reports are due May 1<sup>st</sup> and are submitted <u>only</u> by accounts with ARP credentials.
- Check the <u>DNREC ARP webpage</u> for more videos, tutorials, and guidance on the **ARP** reporting process.

#### This is the top page for Single Invoice User accounts.

Combined Invoice users have slightly different layout seen on the next slide...

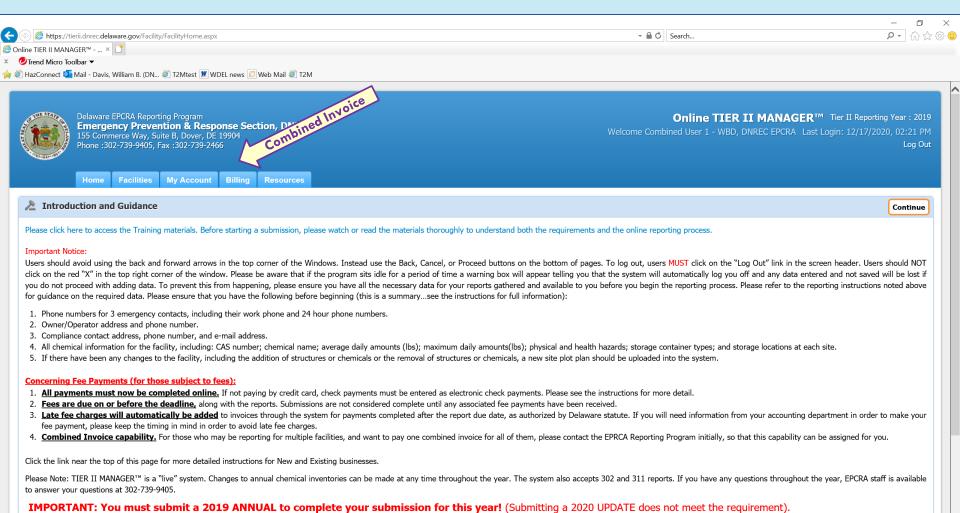


... Note the 4 tabs at the top, and the "Continue" button on the far right.

... DNREC's contact info is always in the top header, as well as the "Log Out" button.

... your Facility Status Summary will display at the bottom or right-hand side of the page.

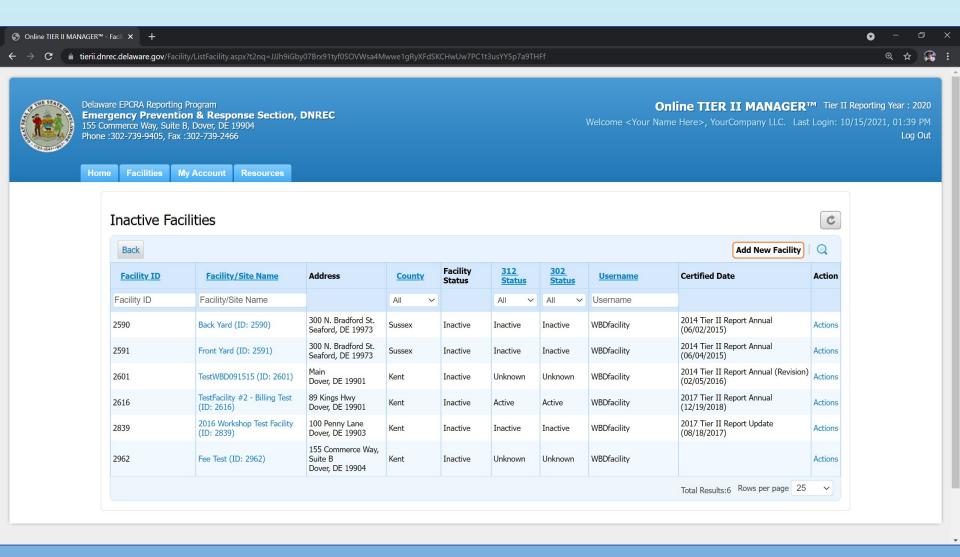
#### This is the top page for Combined Invoice enabled user accounts.



... note the Billing Tab at the top.

... other than the billing sequence (at the end of a report), all other screens are the same. ... your **Facility Status Summary** will display at the bottom or right-hand side of the page.

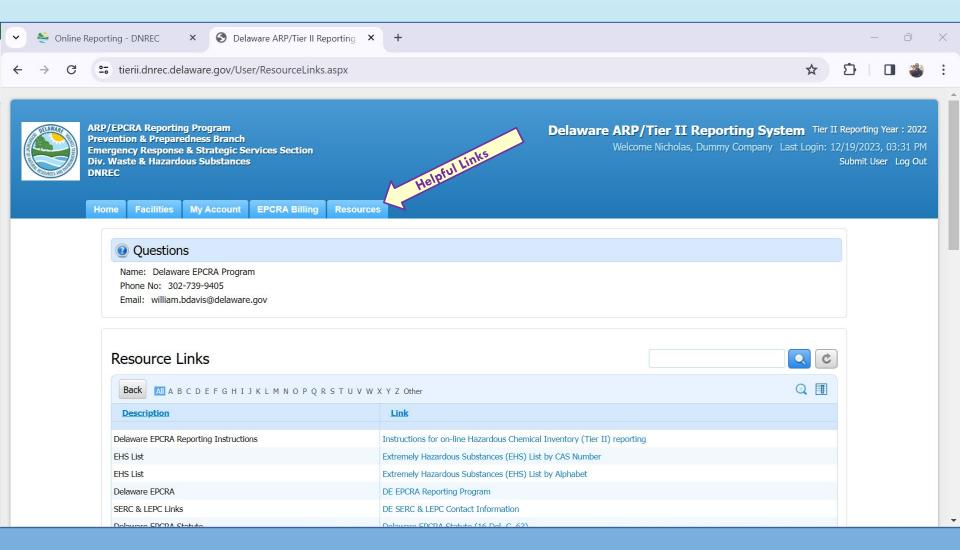
#### Facility Status Summary displays Active Facilities and Inactive Facilities in your account...



Inactive Facilities have previously reported and are no longer subject to EPCRA reporting. Data from these facilities can be imported into **current (active) facilities** (more on that in Part 3).

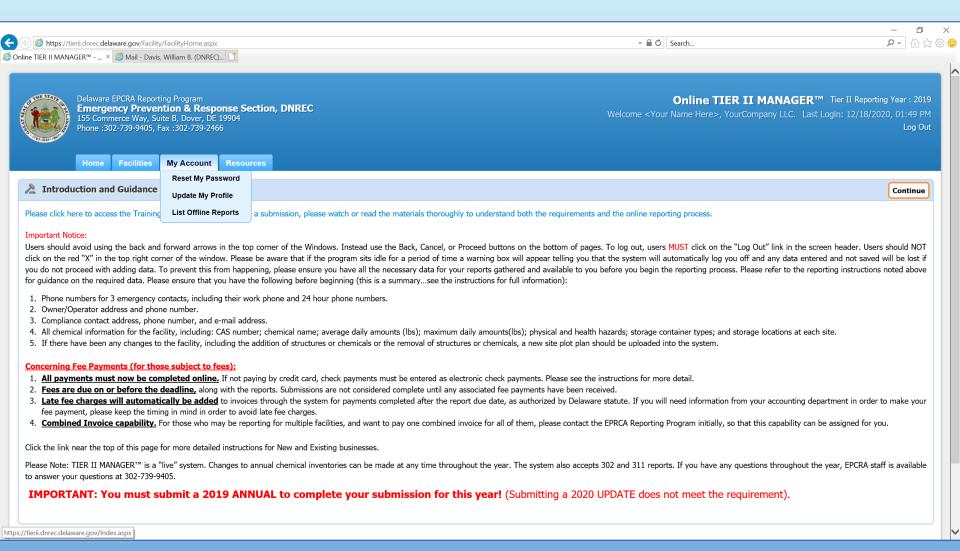
<u>DNREC admins make the Active/Inactive switch</u>; contact them to make the change.

#### Relevant Resources have a tab too...



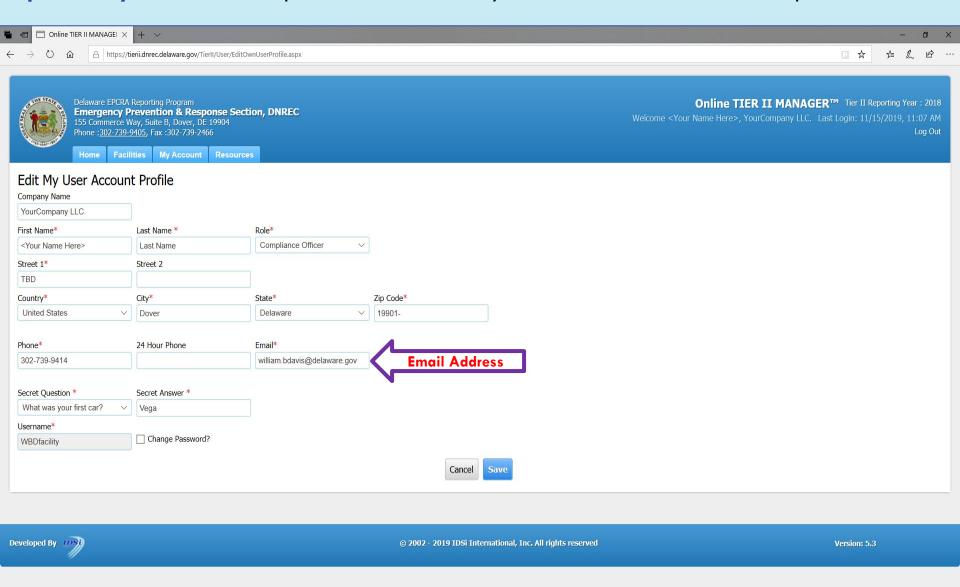
... these include reporting instructions, EHS lists, statutes, trade secret forms, and more.
... if you think of something that would be useful to add, please let us know.

#### The "My Account" tab has a few options...



... for how to **Reset Passwords** & **Update your Profile** info like your Email address. ... if you export your finalized facility **reports** those are listed here too.

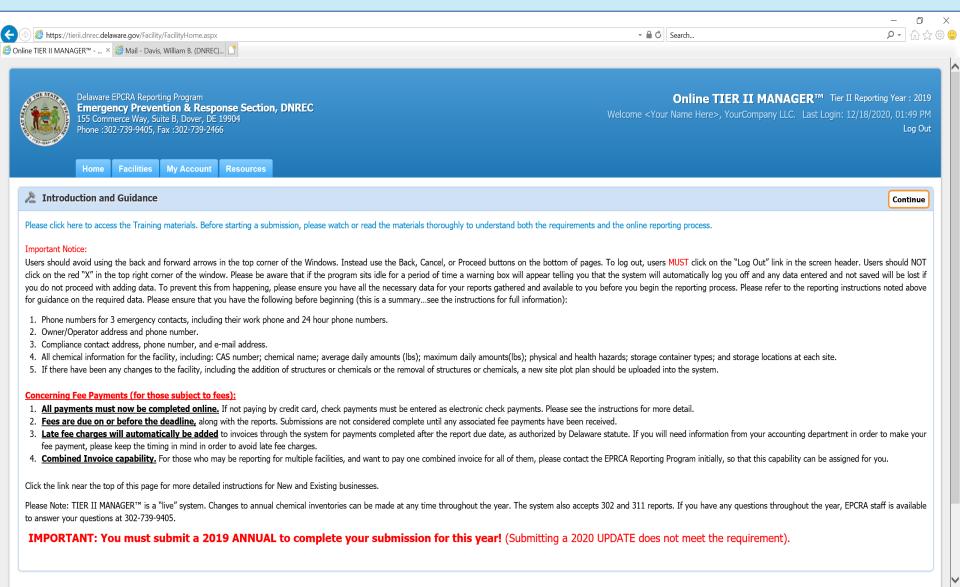
#### Update My Profile: It's important that we have your current email address and phone number



... update your information and click Save.

... the Regulatory Point of Contact is primarily who we send our news, updates & reminders.

#### Finally, the Facility Tab lets you create a facility and submit reports for a facility...



... you can also click on the **Continue** button from the Intro and Guidance Page.

Which leads us into...

## Part 3:

# 7 Steps to a Tier II Report

- 1. Facility Information
- 2. Chemical List
- 3. Subject to Status
- 4. Contacts
- 5. Site Plan and Attachments
- 6. Fee Exemption Status
- 7. Fee Payment & Certification

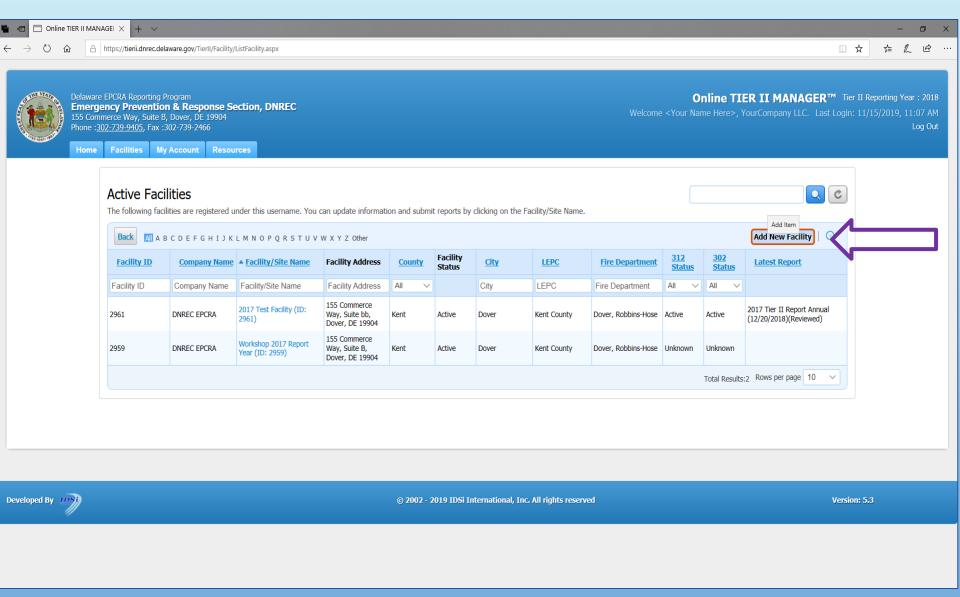
## Report Step 3.1

# **Facility Information**

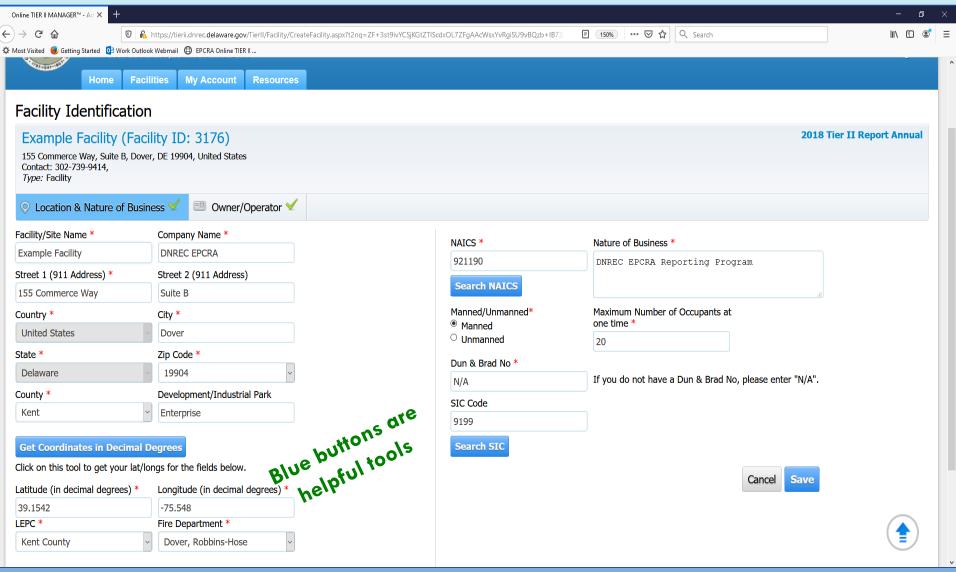
# **New or Existing\* Facility?**

- Company Name
- Facility Name
- Owner / Operator
- Location, County, LEPC, Fire District
- Maximum Number of Occupants
- Nature of Business
- Latitude/Longitude, NAICS, SIC

#### For New Facilities, click Add a New Facility. Clicking that will take you to...



#### The Facility Identification screen is the Step 1 of a Tier II Report and where you add Facility info

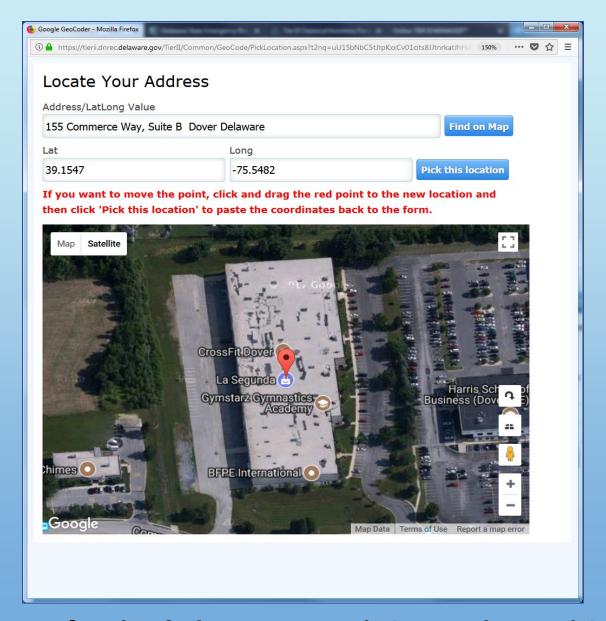


... start by putting in your facility information based on Location & Nature of Business.

... be sure not to add a duplicate facility; contact us if you are unsure.

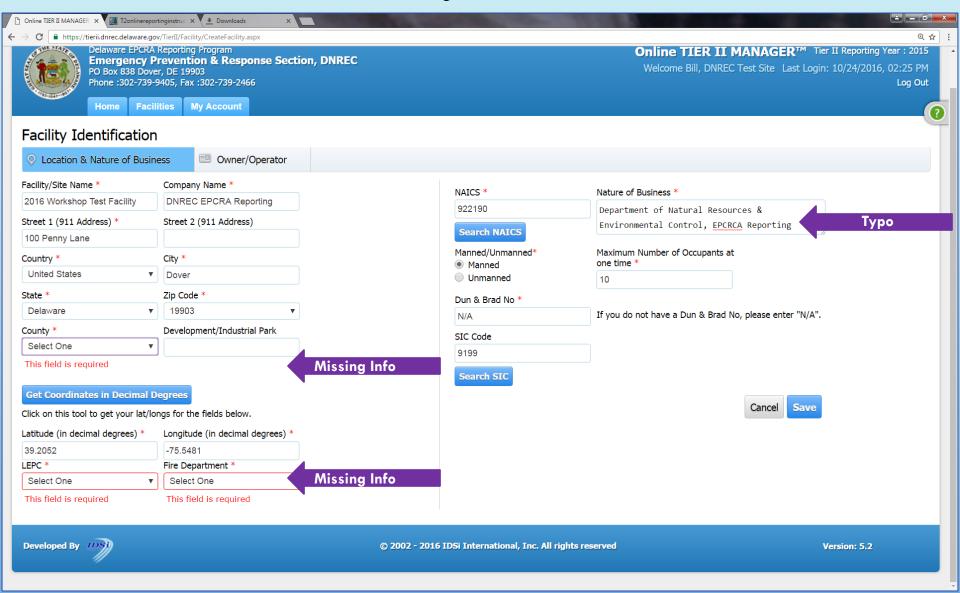
... Clicking on Get Coordinates in Decimal Degrees will take you to...

#### ...The Locate Your Address tool!



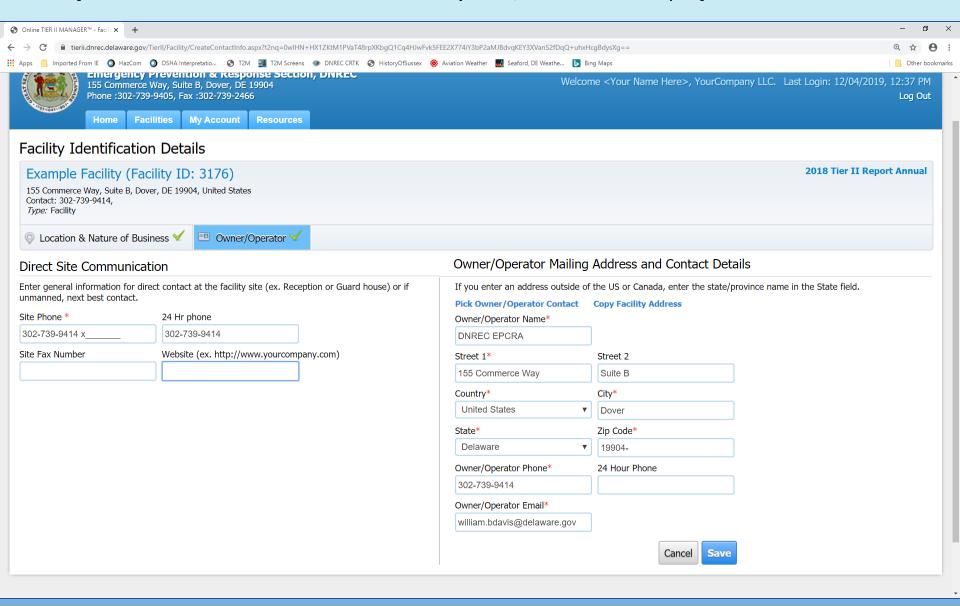
Pinpoint your facility's location with Latitude and Longitude

#### T2M has built-in checks to look for missing info...



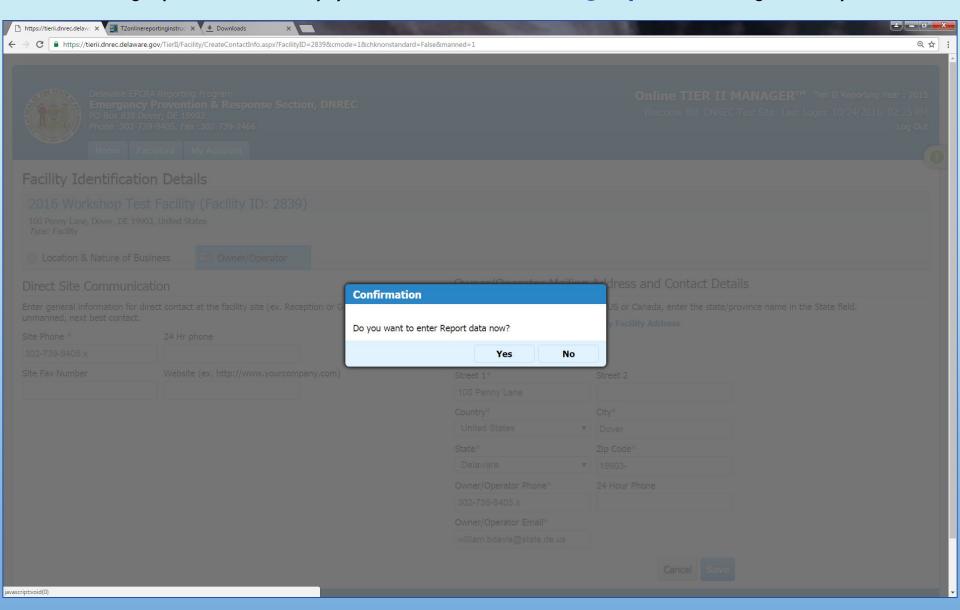
... but it can't detect all mistakes, so always doublecheck your information.

#### Facility Identification has two tabs to complete; select Owner/Operator tab...



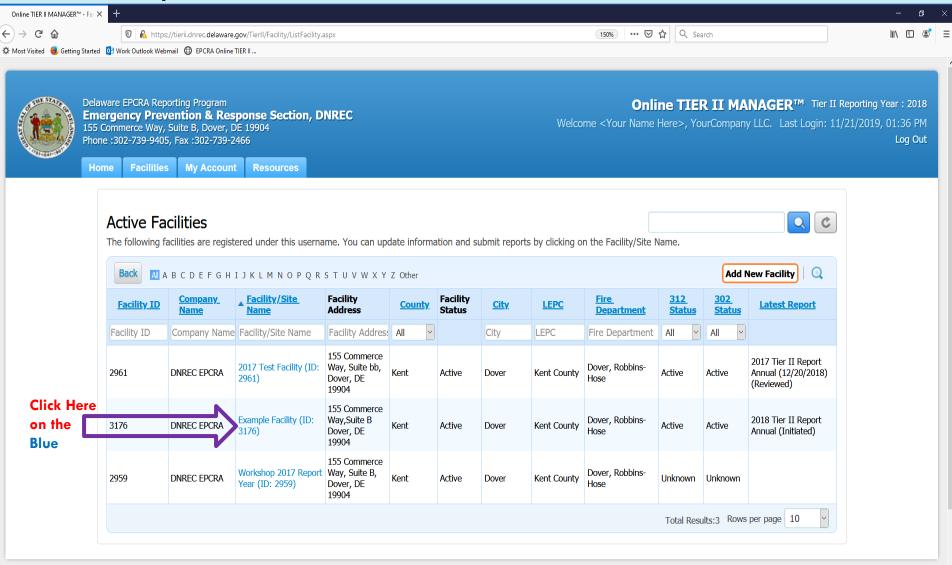
... fill out the required information and click Save.

#### After setting up a new facility you can enter remaining report data right away...



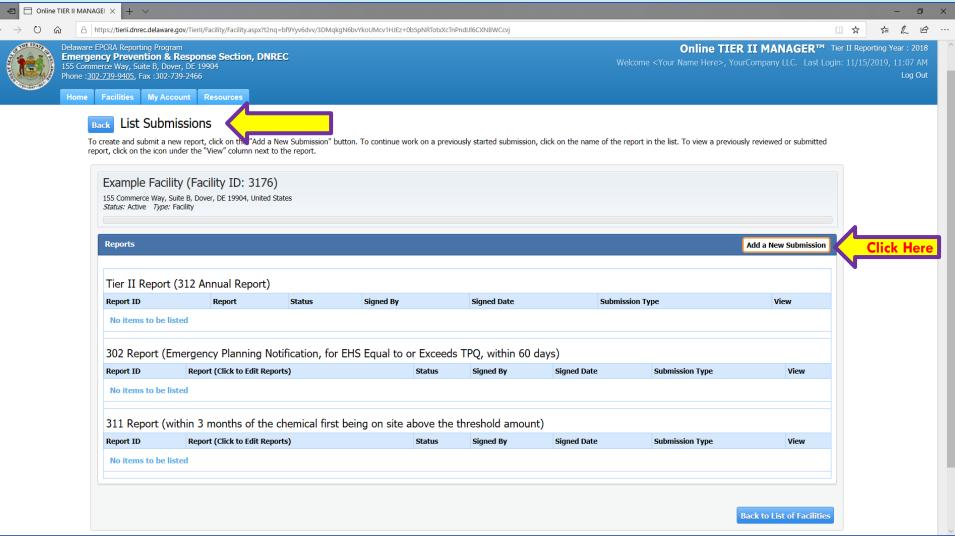
... selecting **No** means or you can stop & come back later; the facility data will still be saved.

Our new facility has been added to our list of Active Facilities...



... click on the blue text in Facility/Site Name column "Example Facility (ID:3176)".

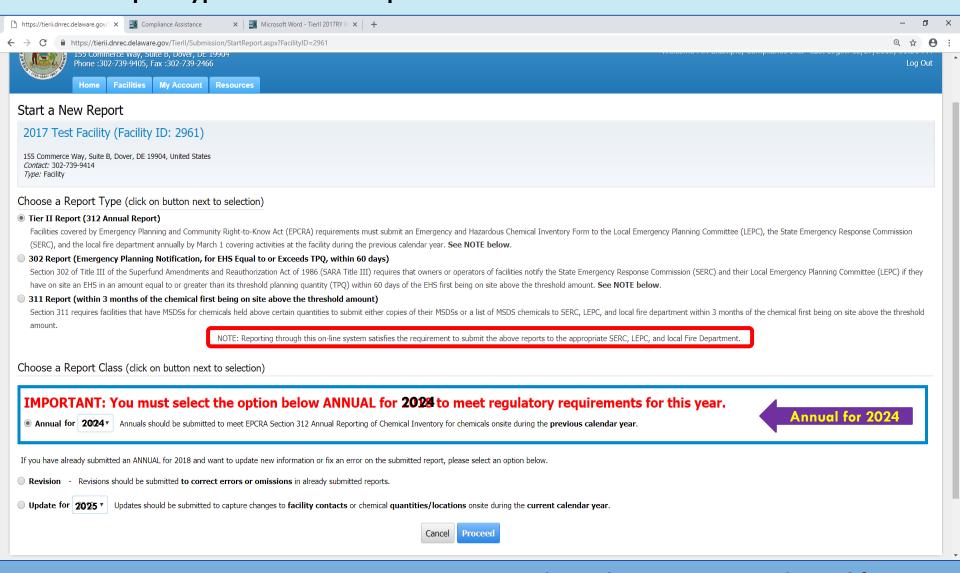
After selecting the facility, the **List Submissions** page shows the 312, 302, and 311 reporting history of this specific facility ...



... we're going to Add a New Submission.

... this button creates all new reports: 311, 302, & 312 (Tier II), plus updates and your revisions.

You will be taken to the **Start a New Report** screen the most important screen of the day... **Choose a Report Type** and **Chose a Report Class...** 



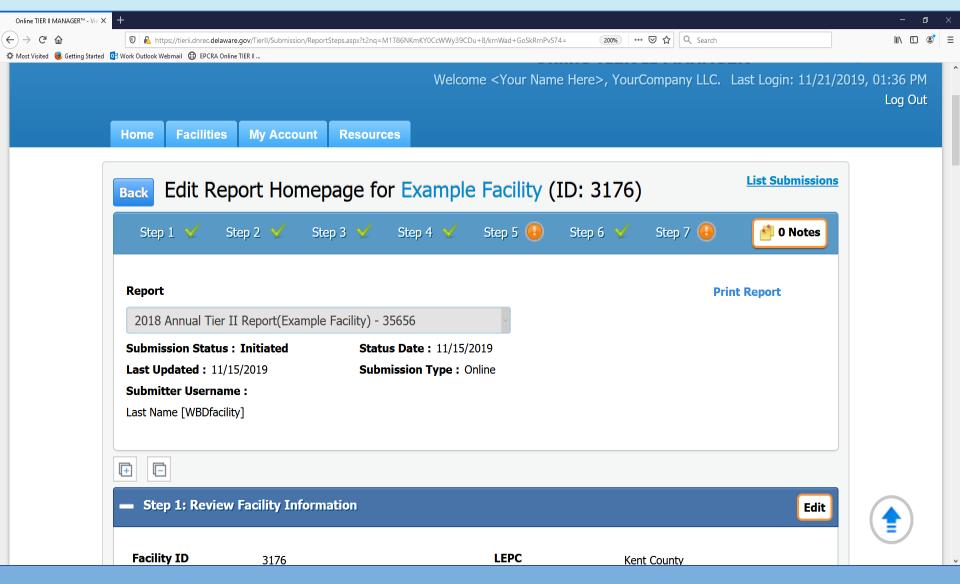
... For an annual Tier II Report, select 312 Annual Report and then Annual for 2024.

... select a Report Class other than "Annual for 2024" after submitting the annual report once.

# **Initiating Report Workflow**

- Log-In
- Select Facility
- Add a New Submission
  - Choose a Report Type
  - Choose a Report Class

#### Now we are at the Edit Report Homepage. There are 7 steps to complete the report...



... the green checks shows that completed steps;

... orange exclamation marks indicate action is needed.

... Step 1 is already completed with your Facility Information; scroll down to see other steps.

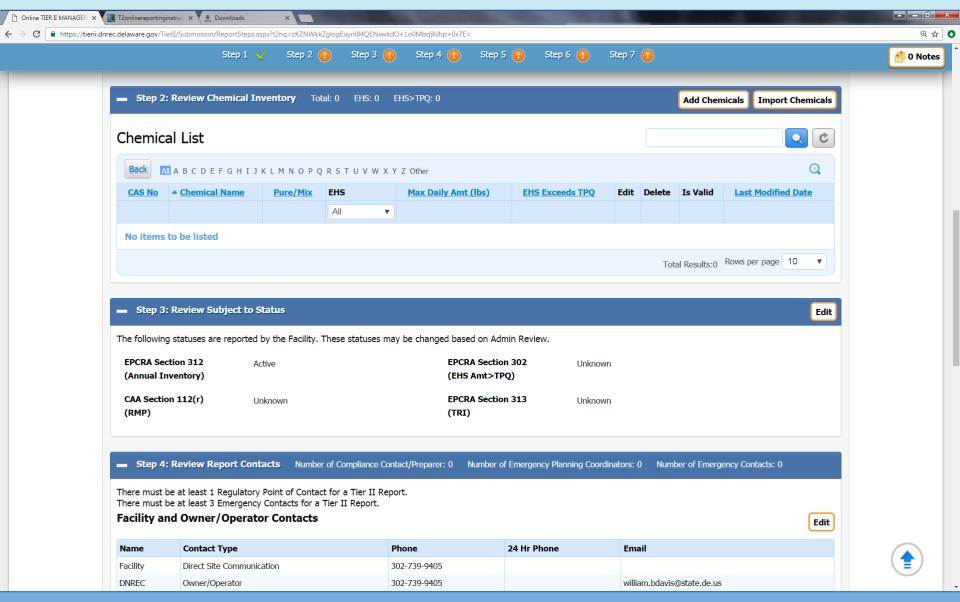
## Report Step 3.2

# **Chemical List**

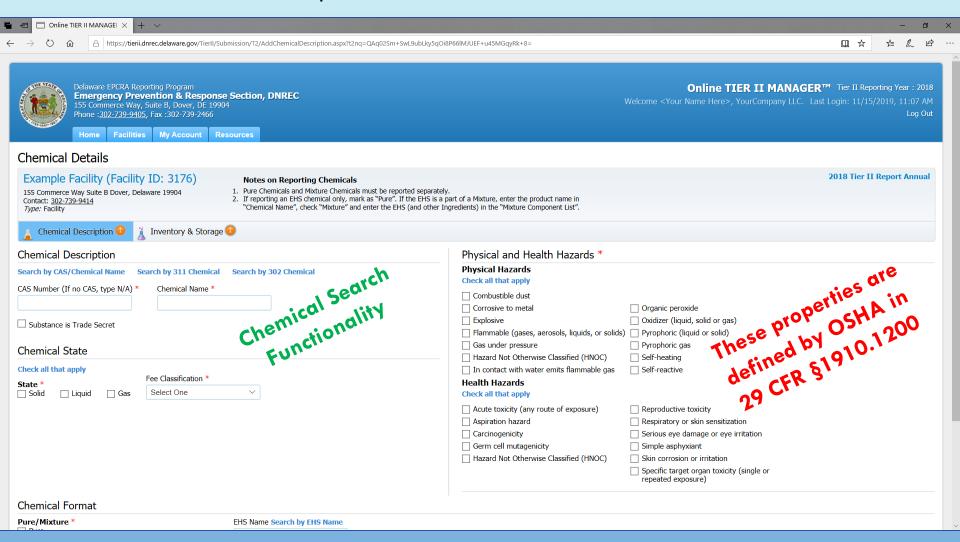
### Add or Import

- Chemical Abstract Service Number
- Chemical Name
- Trade Secrets?
- Chemical State, Fee Classification
- Physical & Heath Hazards
- Chemical Format: Mixture vs. Pure
  - Itemization of EHS's
- Inventory & Storage locations
- Safety Data Sheet (SDS)

Step 2 - Review Chemical Inventory - will be the bulk of the work on your annual report...



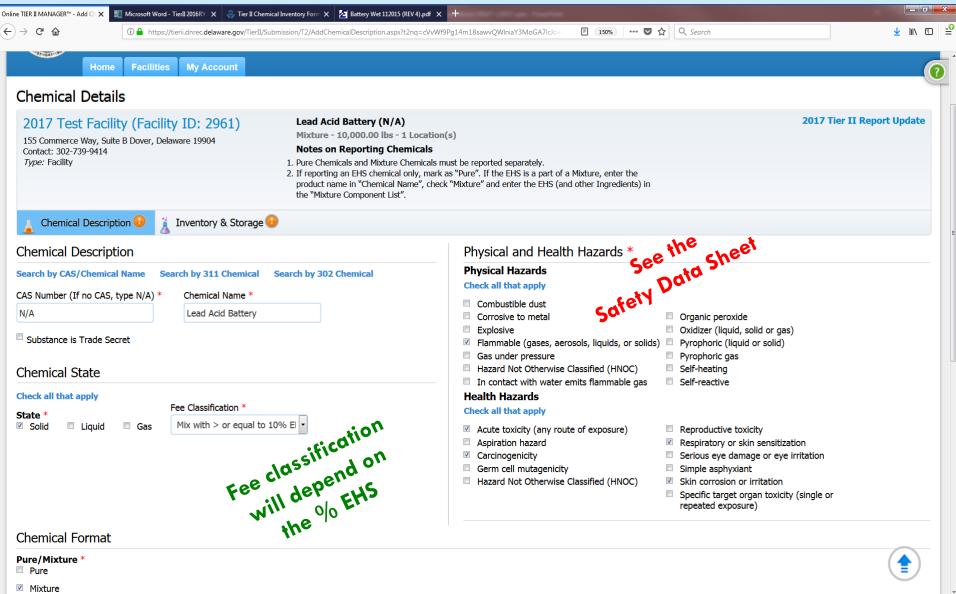
## Chemical Details has two parts...



## Chemical Description and Inventory & Storage.

...search chemical info by CAS #, Chemical Name, or if it exists already on a 311/302 report for the facility (more on that in Part 5).

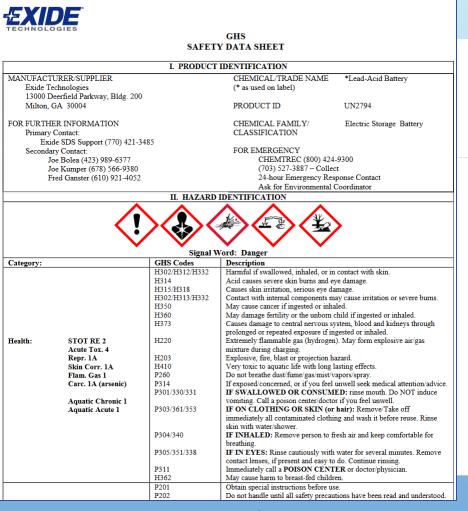
### Step 2 Example, let's input Lead Acid Batteries...



... which are a *mixture* of Sulfuric Acid (an **EHS**) and Lead compounds.

... review chemical Physical and Health Hazards via the Safety Data Sheet (SDS) at this step.

# Safety Data Sheet



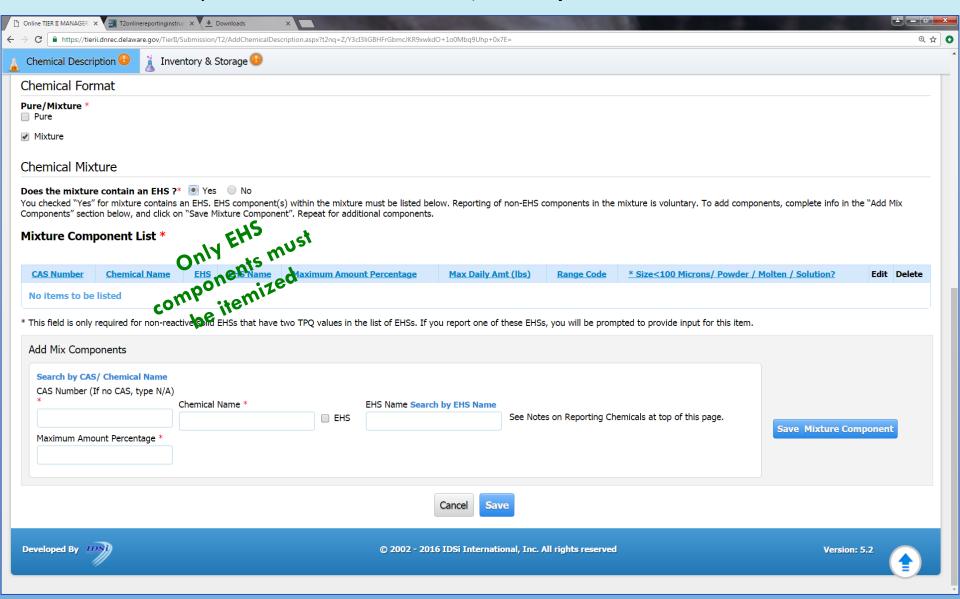
Physical Hazards Check all that apply	
Combustible dust	Organic peroxide
Corrosive to metal	Oxidizer (liquid, solid or gas)
Explosive	Pyrophoric (liquid or solid)
Flammable (gases, aerosols, liquids, or solids)	Pyrophoric gas
Gas under pressure	Self-heating
☐ Hazard Not Otherwise Classified (HNOC)	Self-reactive
☐ In contact with water emits flammable gas	
Health Hazards Check all that apply	
Acute toxicity (any route of exposure)	Respiratory or skin sensitization
Aspiration hazard	Serious eye damage or eye irritation
Carcinogenicity	Simple asphyxiant
Germ cell mutagenicity	Skin corrosion or irritation
Hazard Not Otherwise Classified (HNOC)	<ul> <li>Specific target organ toxicity (single or repeated exposure)</li> </ul>
Reproductive toxicity	
MSDS/SDS	
Attach MSDS/SDS Lead Acid Battery SDS.pdf (Remove)	

... look for the key words in Section II "Hazard Identification" under "Category".

...check the boxes next to the relevant hazards in both hazards section.

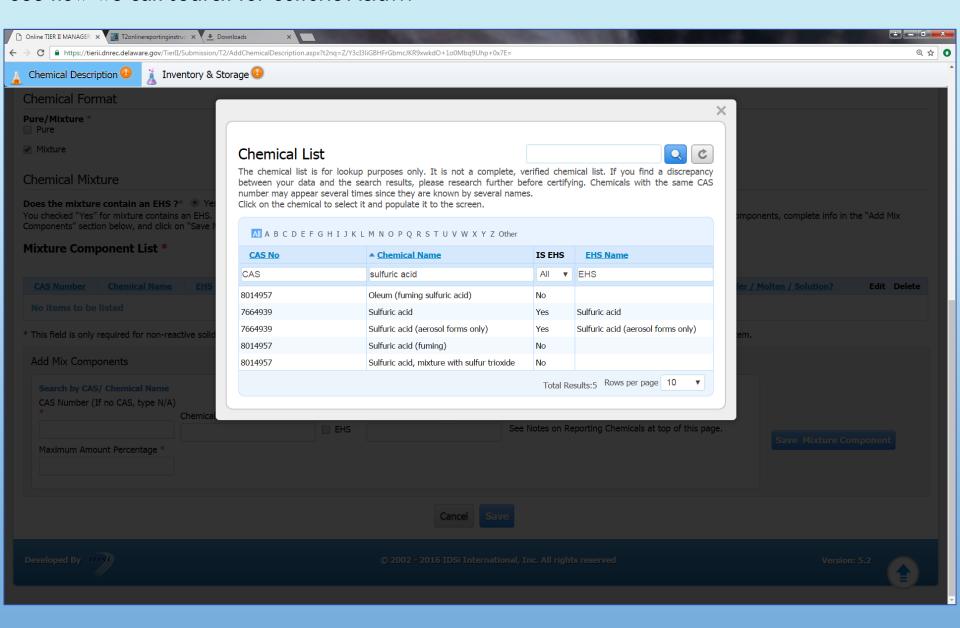
... you can upload the chemical SDS using the Attach MSDS/SDS feature.

#### A mixture's EHS components need to be itemized, while a pure chemical does not...



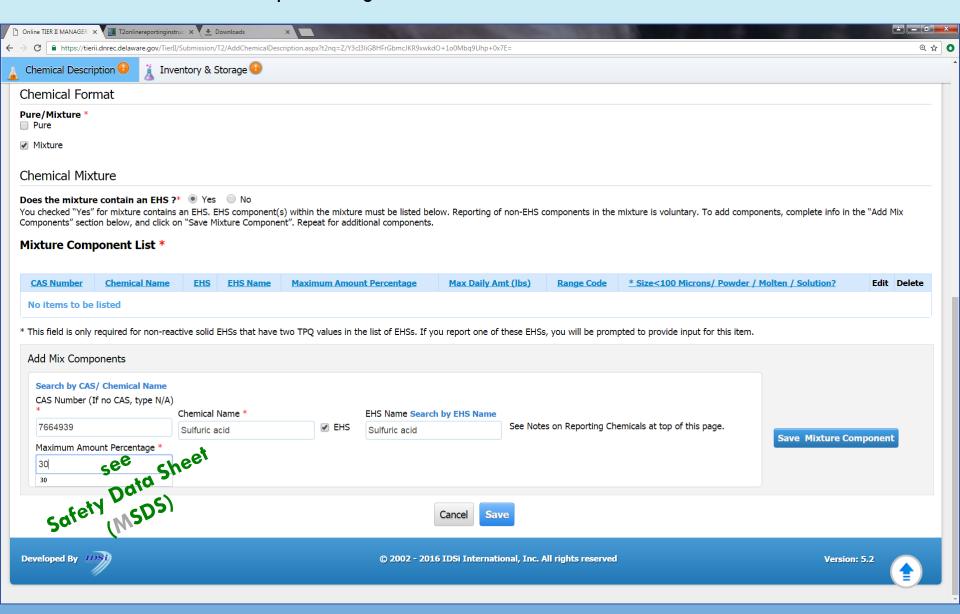
... let's do the EHS portion first; click on Search by CAS / Chemical Name.

#### See how we can search for Sulfuric Acid...



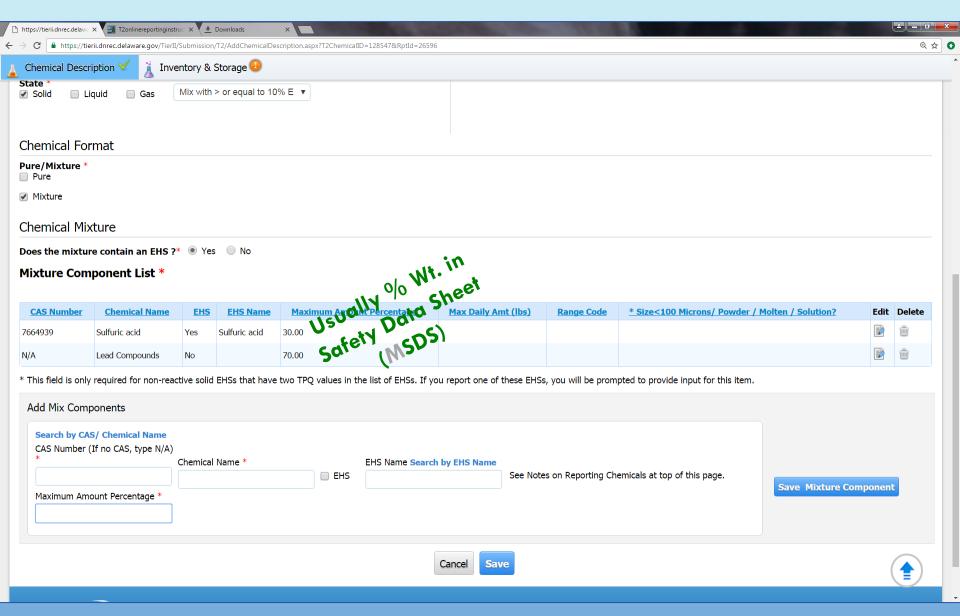
 $\dots$  click on the version the  $2^{nd}$  sulfuric acid version to import it.

#### Check the MSDS to find the percentage of Sulfuric Acid in the batteries...



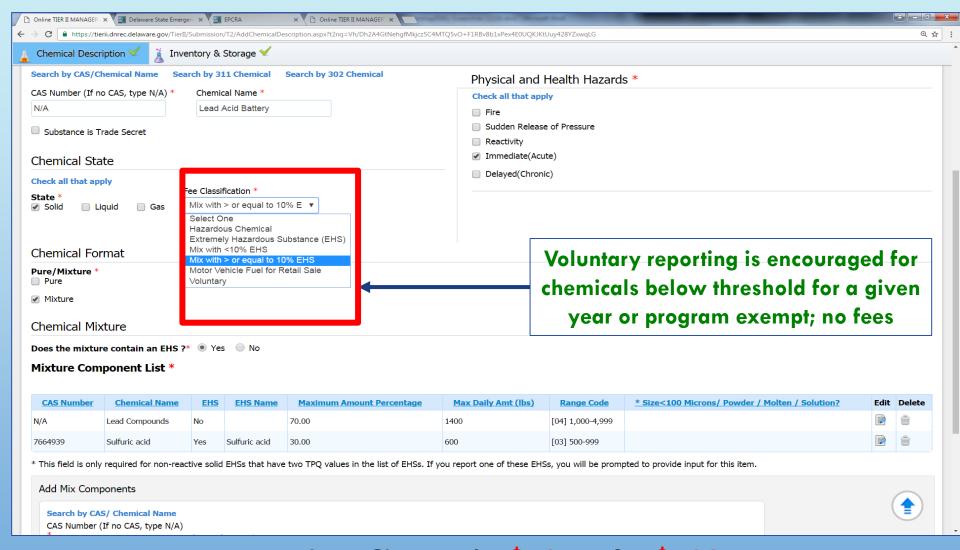
... click Save Mixture Component and move onto the lead portion.

For this exercise, after itemizing 100% of the mixture (not required for lead)...



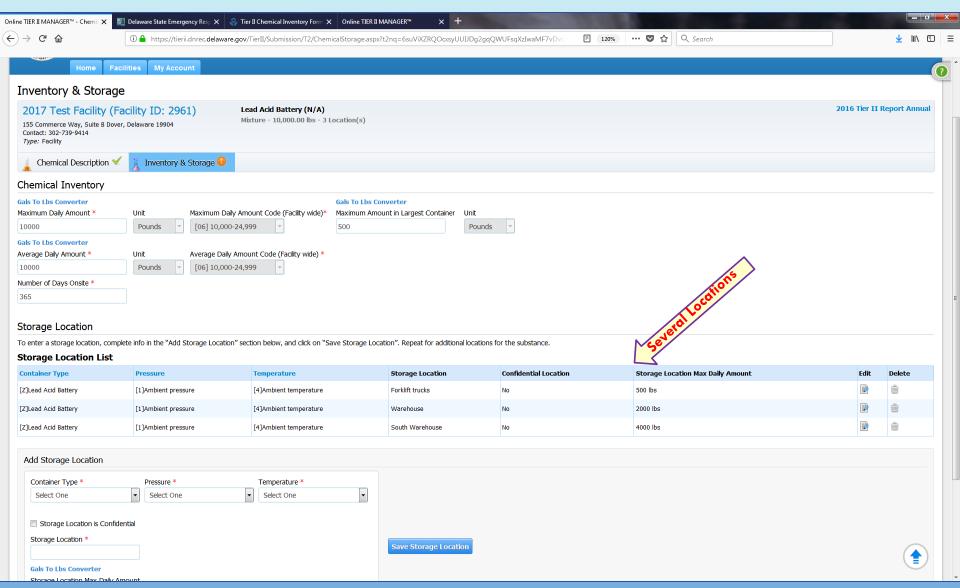
... click **Save** to move on to "**Inventory & Storage**".

## Fee Classification



<u>Hazardous Chemical - \$60</u>, <u>EHS - \$100</u> <u>Mix<10% EHS - \$60</u>, <u>Mix>10% EHS - \$100</u> <u>Motor Vehicle Fuel - **Exempt**, <u>Voluntary - **Exempt**</u></u>

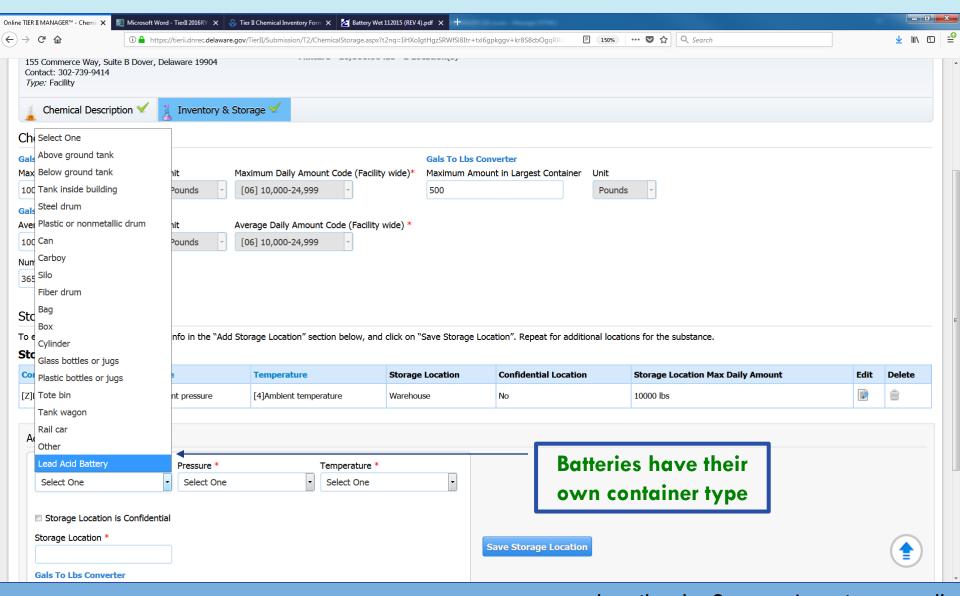
## **Inventory & Storage** has two components...



... Chemical Inventory and Storage Location.

For chemical inventory, fill out the required fields...use gallons to pounds converter if needed.

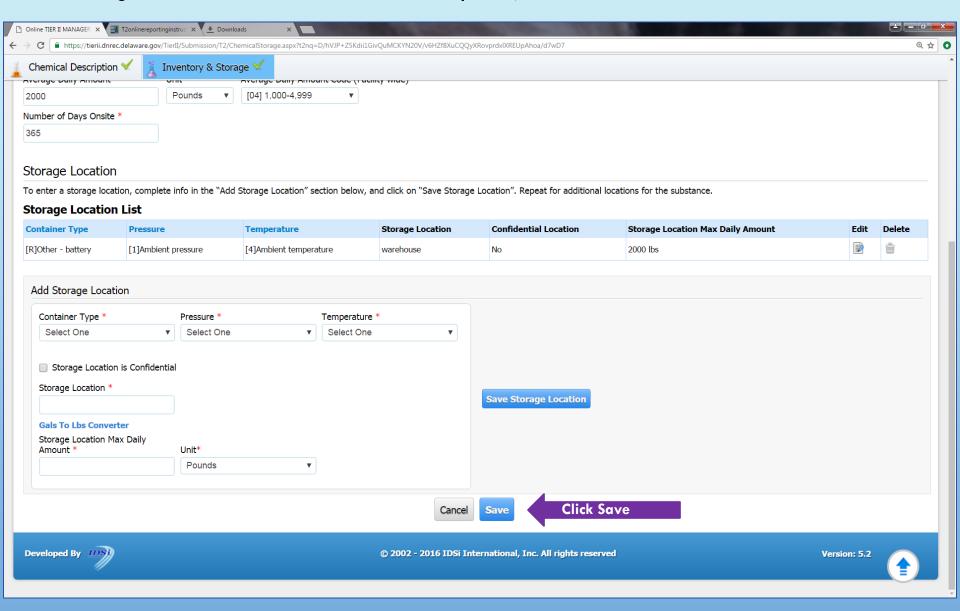
### Storage Location: drop-down menus used to select container, pressure, and temperature info...



... describe the Storage Location as well.

... click on Save Storage Location

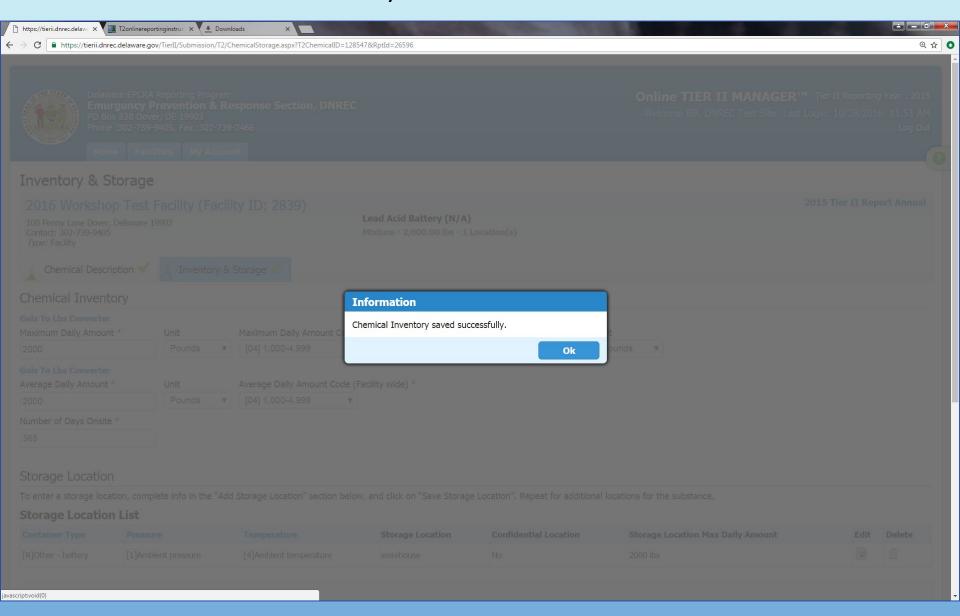
#### One storage location for a chemical is complete,



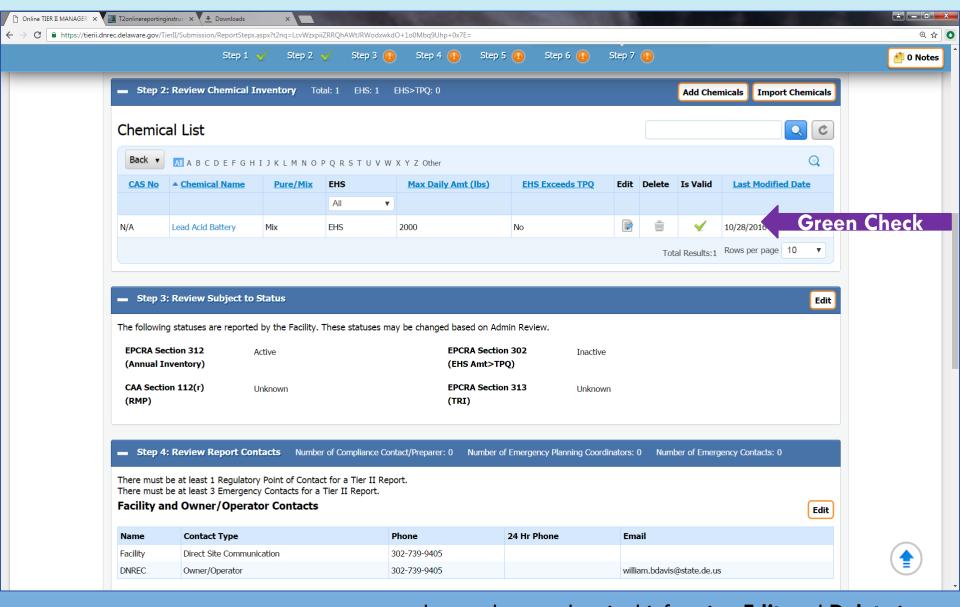
... if there are multiple locations of chemical stored onsite, repeat the storage location process.

... Once finished, click Save.

#### T2M confirms that chemical inventory SAVE is successful and that there are no errors...

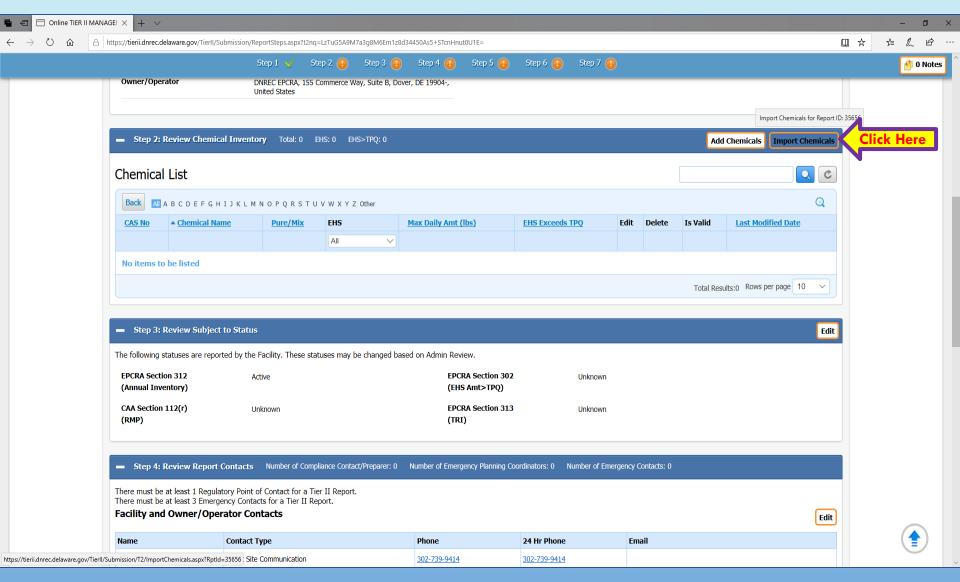


## Step 2 is complete for one chemical, notice the green check...



... you can always change chemical info using **Edit** and **Delete** icons. ... continue to "**Add Chemicals**" if you have more chemicals for your facility.

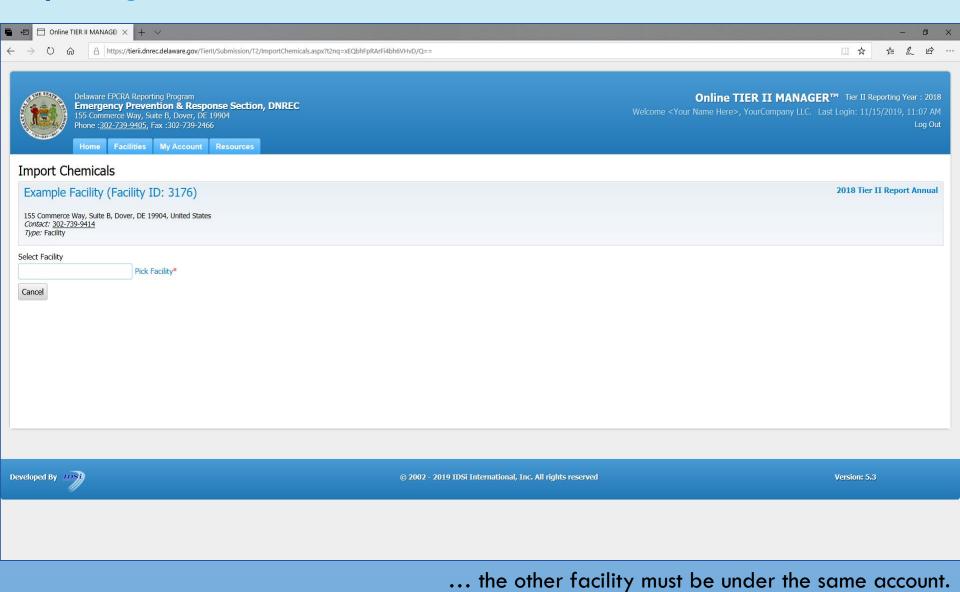
## **Importing Chemicals**



... if your account has existing facilities, chemicals from those facilities can be imported easily.

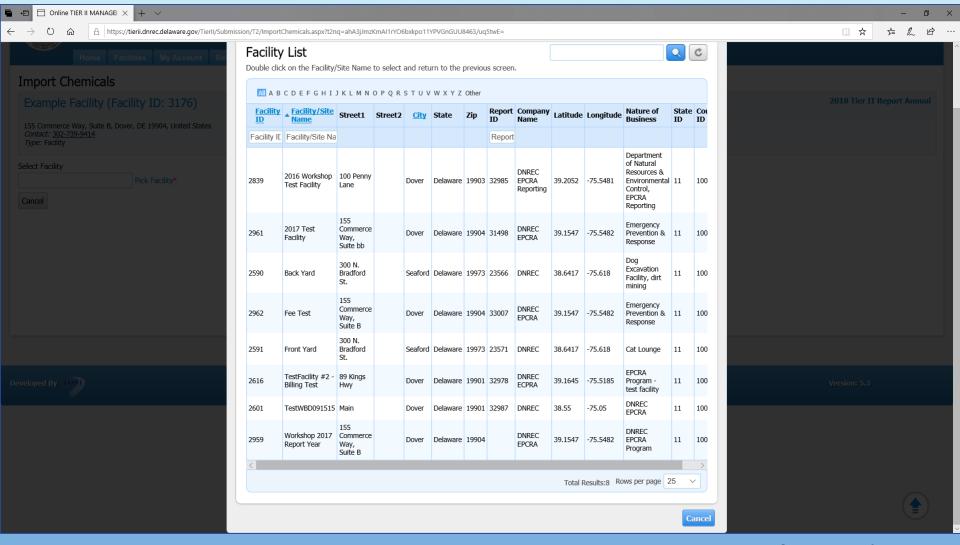
Start by selecting Import Chemicals.

## **Importing Chemicals**



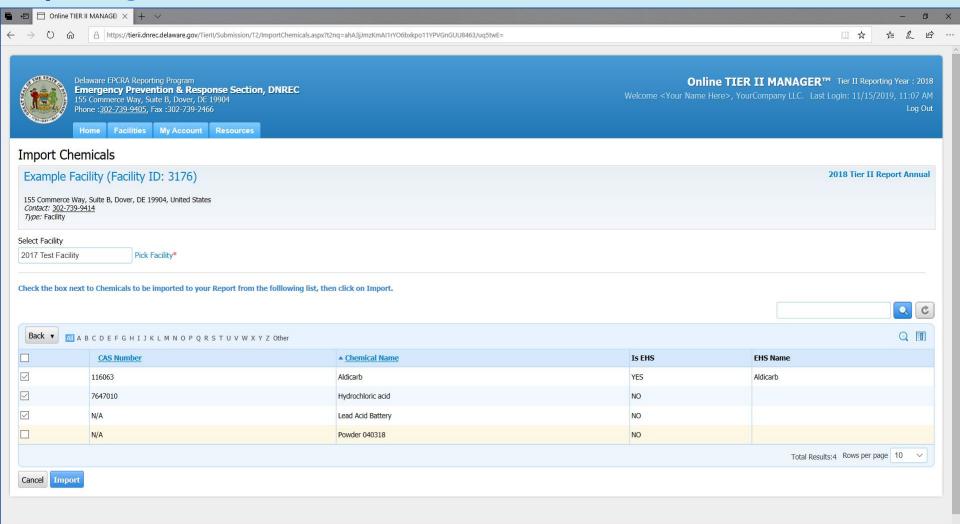
... click on the blue Pick Facility to see the facilities linked to your account.

## **Importing Chemicals: Facility List**



... you can view <u>ALL</u> your facilities. ...including *inactive* ones.

## **Importing Chemicals**

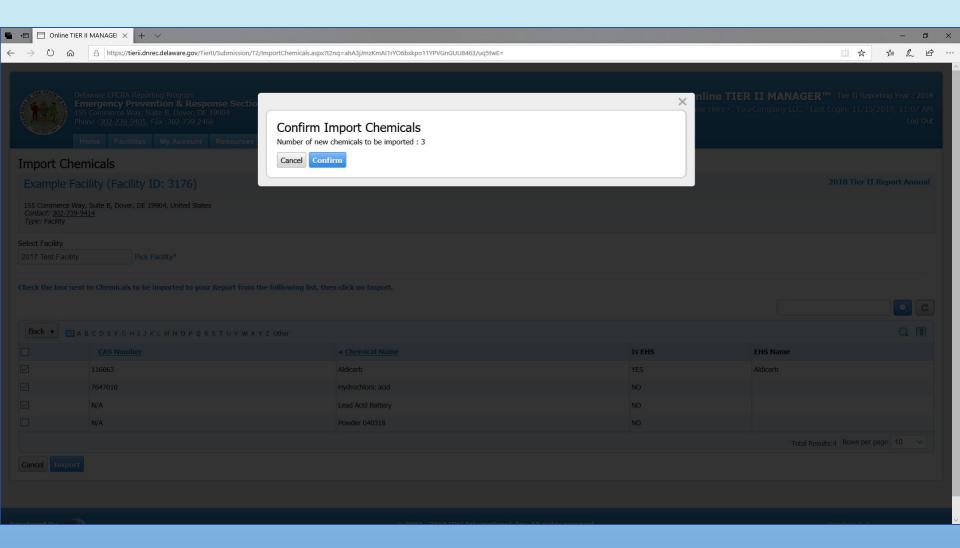


... after picking the source facility, check which chemicals to import.

... only the chemical-specific data will be imported.

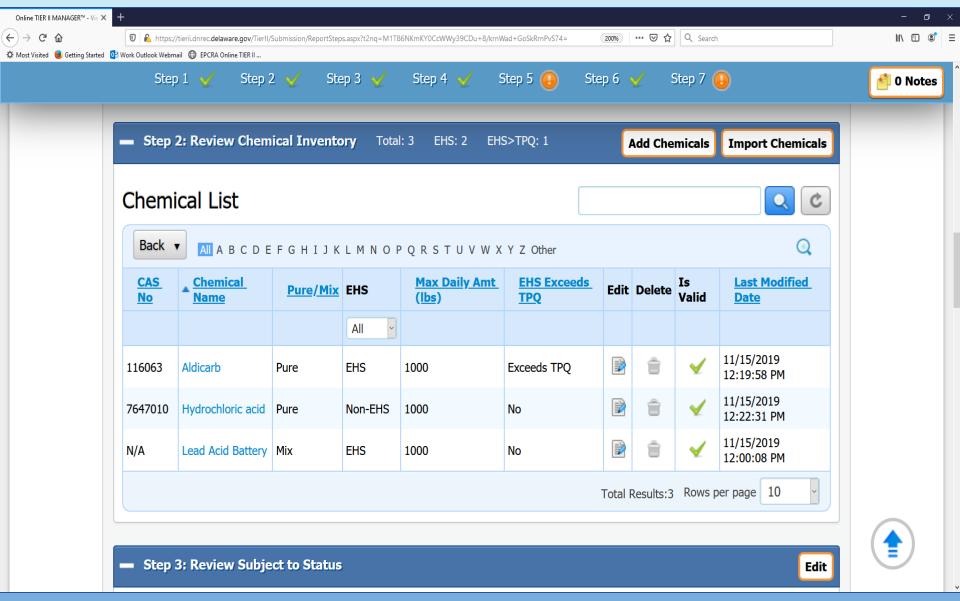
... you will need to enter the inventory & storage info.

## **Importing Chemicals: Confirm**



... the software will ask you to Confirm the import.
... the other facility will remain unaffected.

#### After adding or importing chemicals, a completed Step 2 can look like this...



... chemicals must be updated 3 years of the **last modified date** to remain valid in the system.
... once finished your list, move on to **Step 3**.

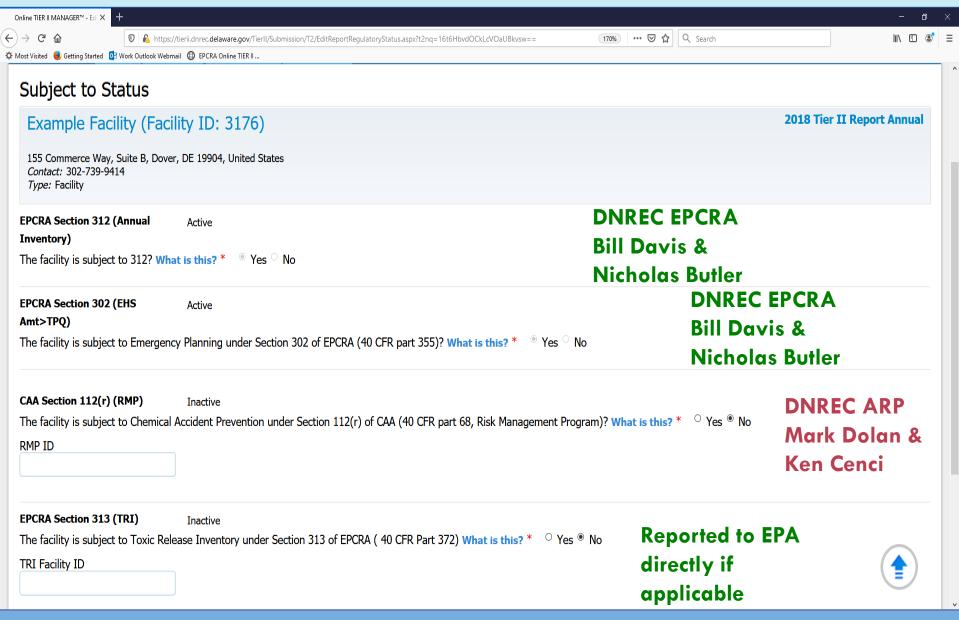
## Report Step 3.3

# Subject to Status

# Is this facility...

- Subject to 312?
- Subject to 302? (EHS info from Step 2)
  - Cautionary reminder
- Subject to Risk Management Plan (RMP)?
- Subject to Toxic Release Inventory (TRI)?

## Step 3 - Subject to Status - has four EPA-required questions that must be answered...



... the first two are pre-filled based on Step 2, while the second two you will know. Click Save.

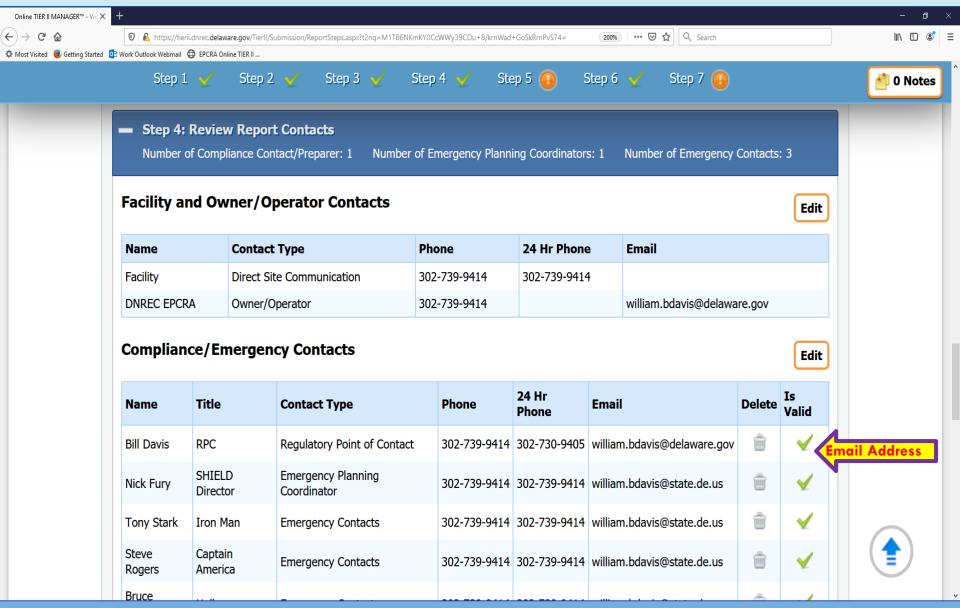
## Report Step 3.4

## **Contacts**

## Names & Contact Info

- Regulatory Point of Contact
- Emergency Planning Coordinator
- Emergency Contacts (3)

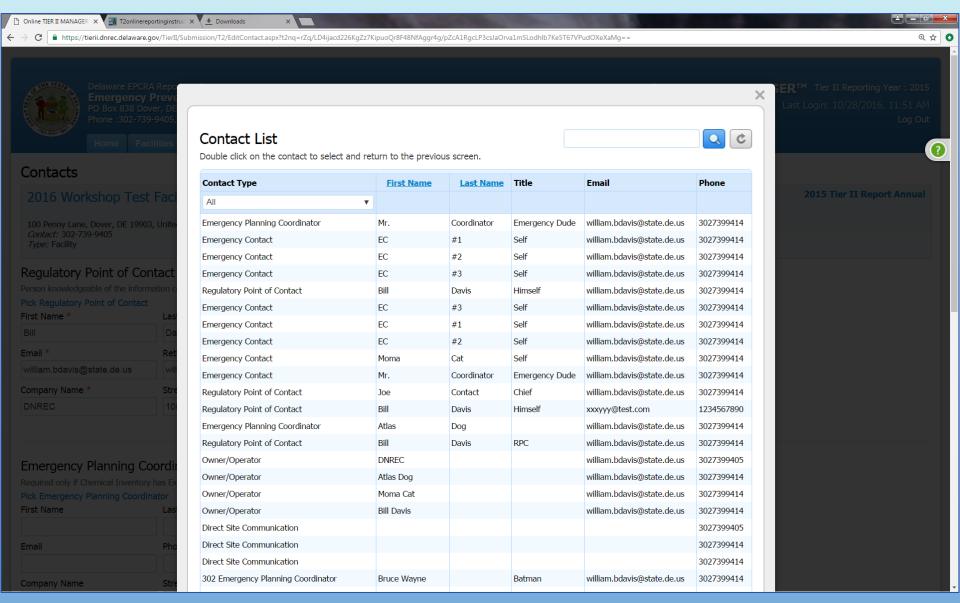
## Step 4 - Review Report Contacts - list the facility contacts...



... modify contact information using the **Edit** button.

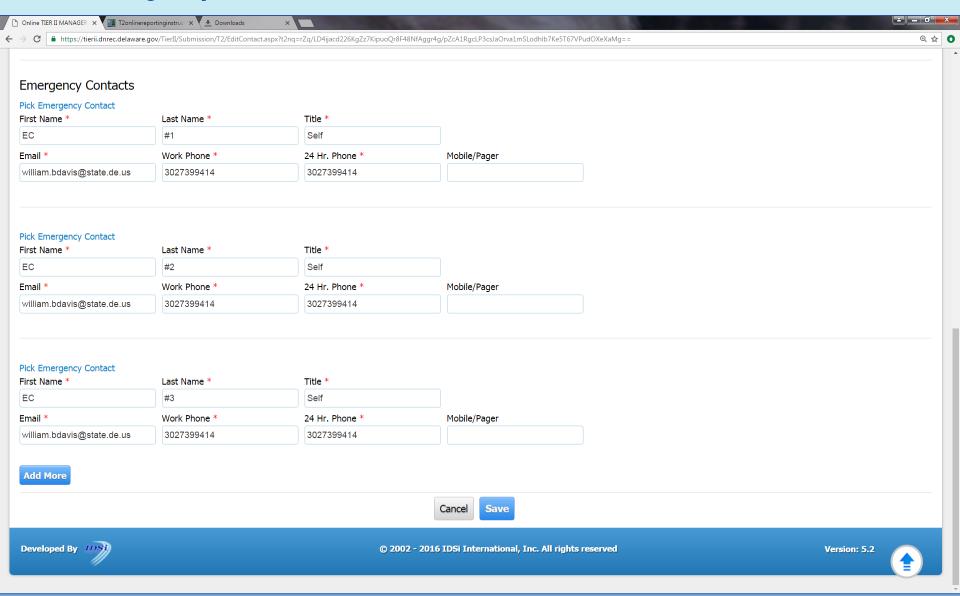
... the Regulatory Point of Contact's email is the most important.

## For Emergency Planning Coordinator and Emergency Contacts...



... T2M keeps a directory of everyone you used if you've reported for facilities before.

## List 3 Emergency Contacts...

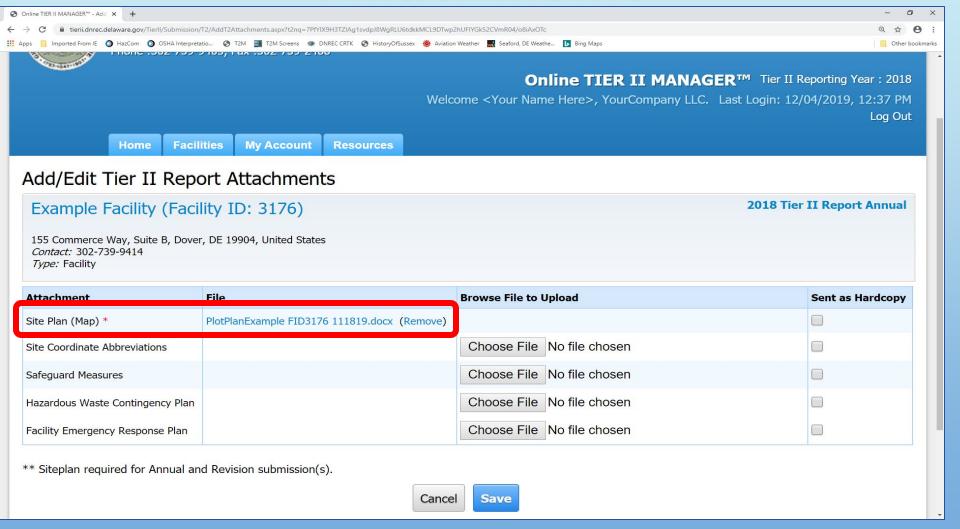


... if you don't have 3 people, then repeat entries.

... and click Save.

## Report Step 3.5

# Attachments



Step 5 - Add/Edit Tier II Report Attachments

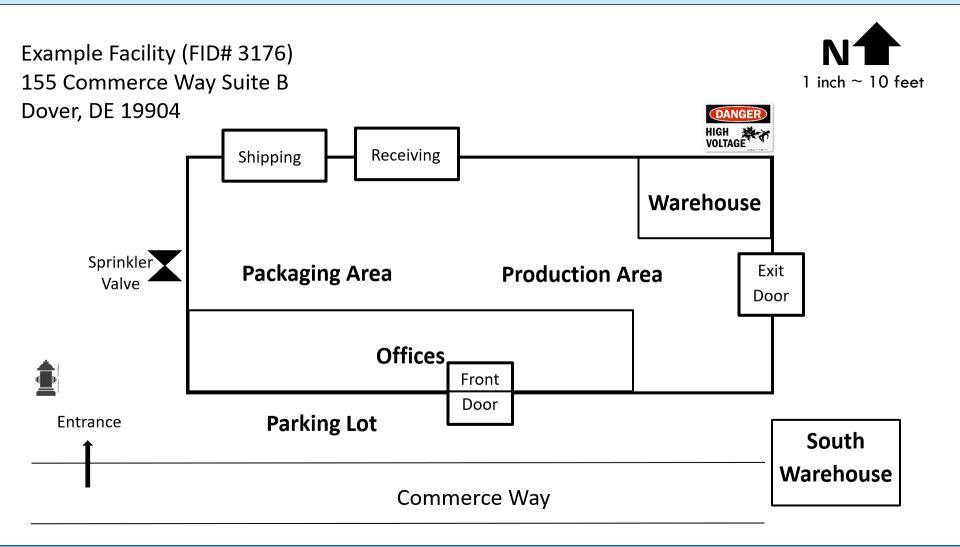
... file size upload limit is 2.0 MB, and your network's firewall might cause a problem.

# Site Plan is Mandatory

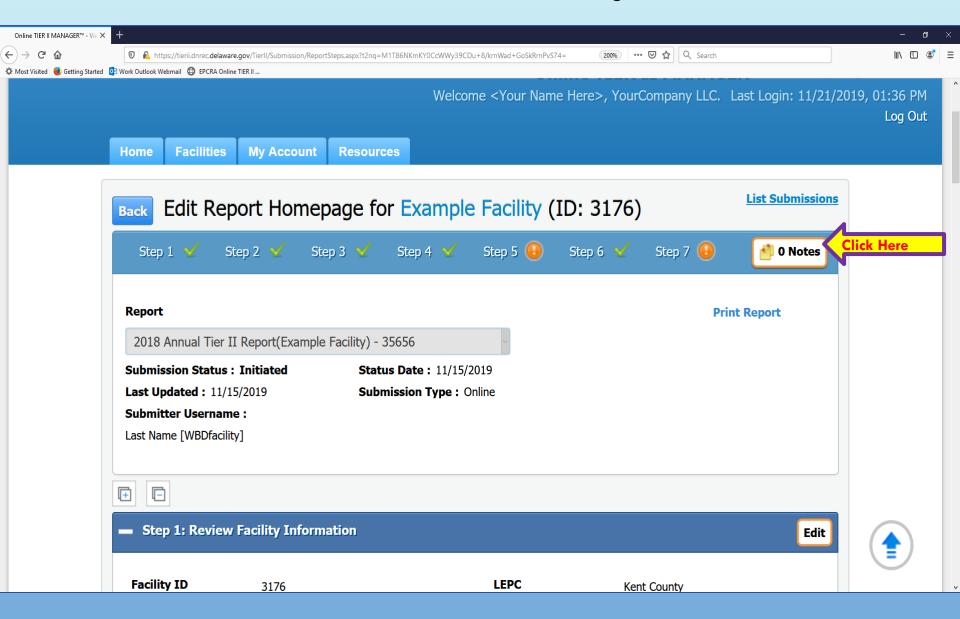
- Submit the plan in .pdf or .tif format
- Upload the plan into TierIIManager<sup>TM</sup>
- Must be clear and easy to read
- Label with facility name and address
- Include a north arrow
- Draw to scale or use dimensions
- Sketch all structures, and inside & outside chemical storage locations reported. Include any obstacles that could be encountered by emergency personnel (such as fences).
- Inside storage requires interior layout sketch
- Show site and building entrances
- Use the same terms on the site plan as in the inventory report (Step 2 / Storage Location details)

... other fields are optional in DE, but we take those uploads if your facility has these files.

# **Example Site Plan**

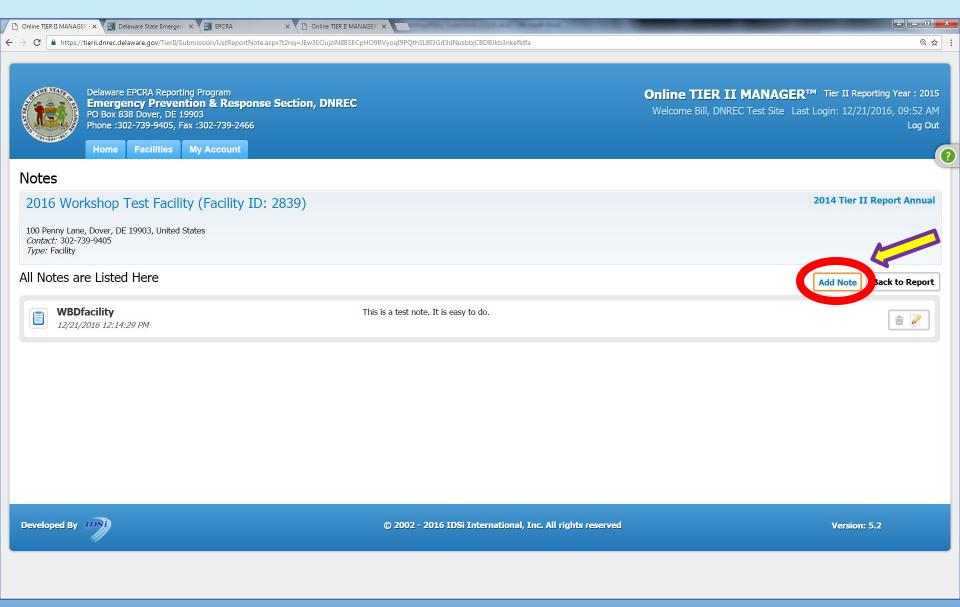


## Attachments aside: Add extra information using the "Notes" tab...



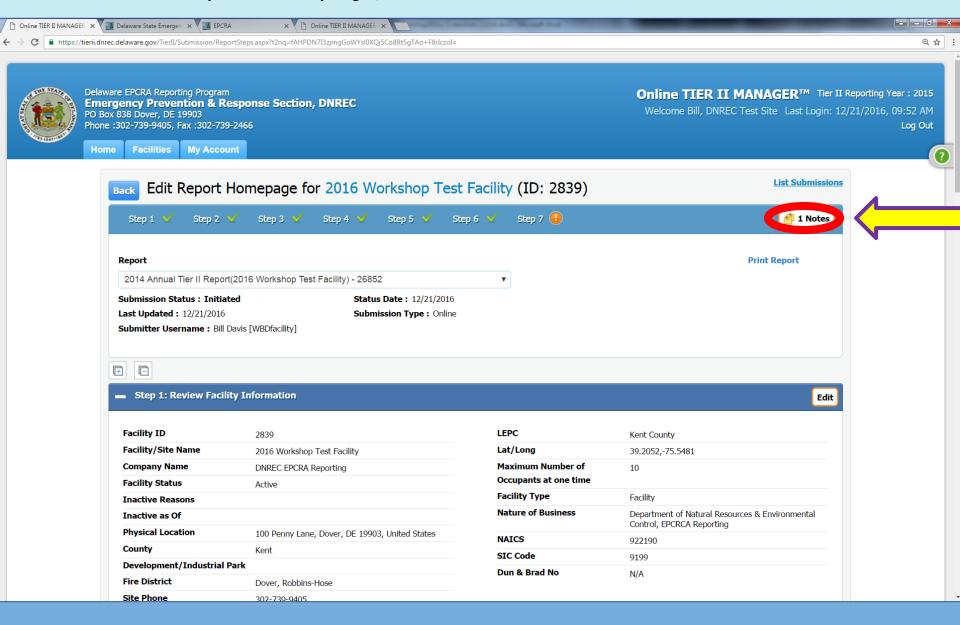
... a digital "Sticky Note", use it to describe your site plan, fee exemption status, and other info.

### Below is an example of adding Notes...



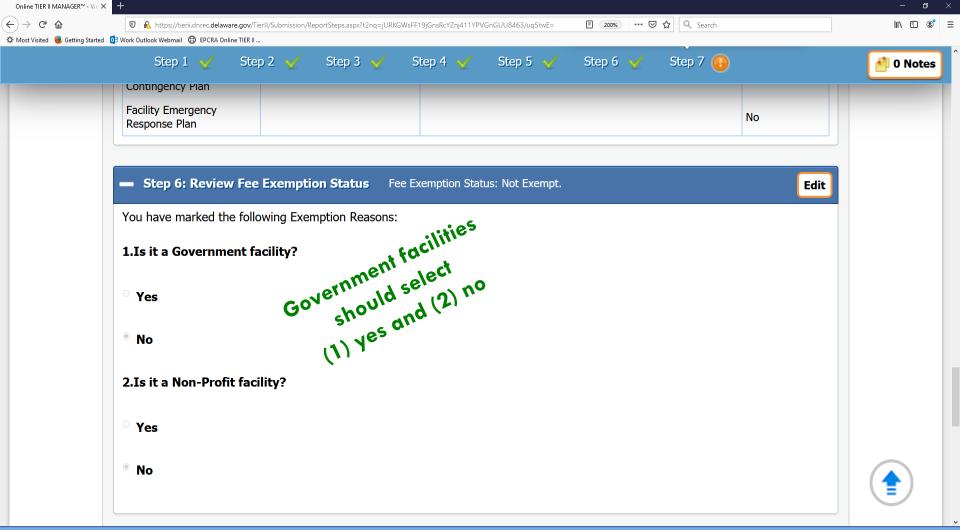
... they can be edited or deleted.

#### Back to the Edit Report Homepage, the note has been added...



## Report Step 3.6

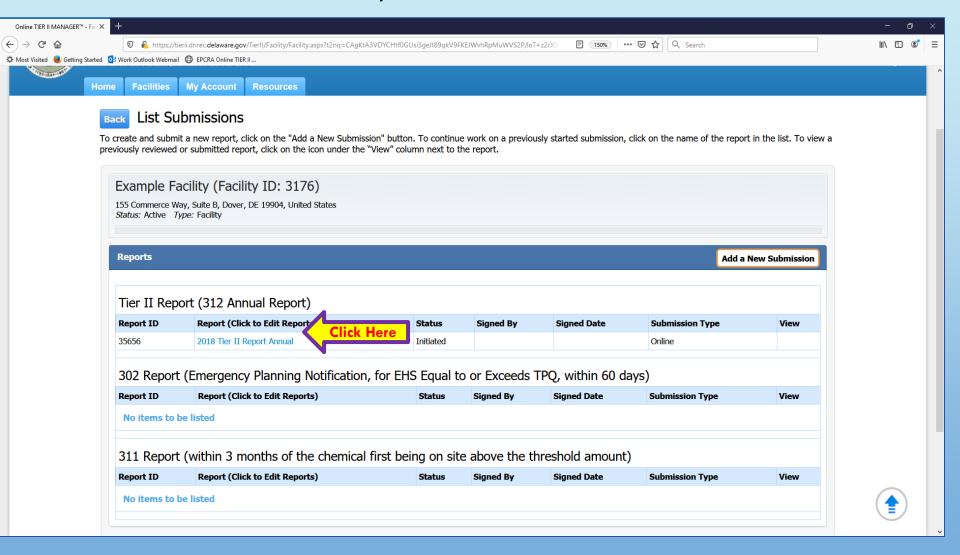
Fee Exempt Status



... only Federal, State, County, City / Municipal facilities are government facilities.

... Non-Profit as defined by the State of Delaware Department of Corporations.

# If you stop or log out during Steps 1 through 6, the report will show as "Initiated" when you come back to List Submissions



... click on the blue Tier II Report Annual to get back into edit mode (and finish the report).

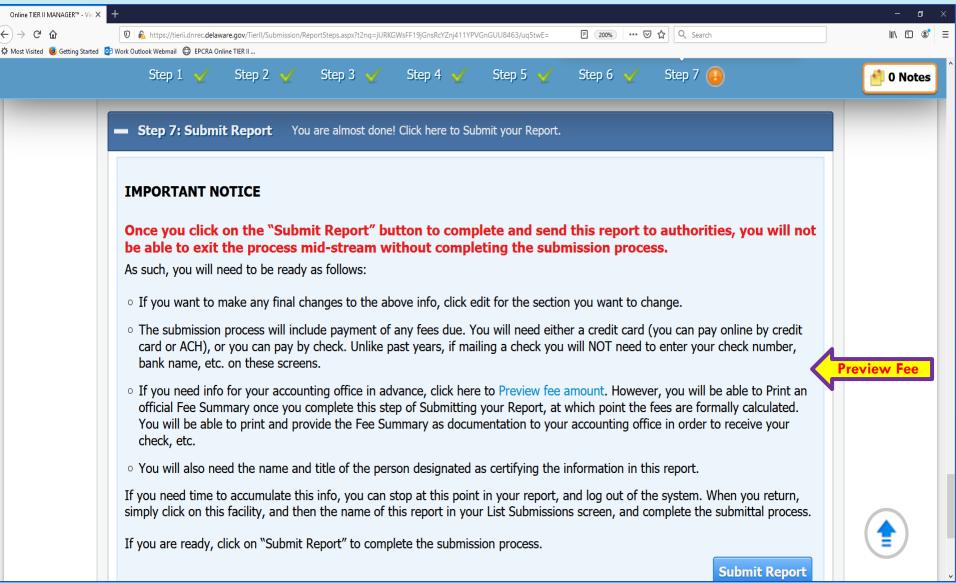
## Report Step 3.7

# Fee Payment & Certification

- Preview Fee
- On-Line Payment
- Single Facility Invoices
- Combined Invoices Option for Multiple Facilities
- Certification of Report(s)

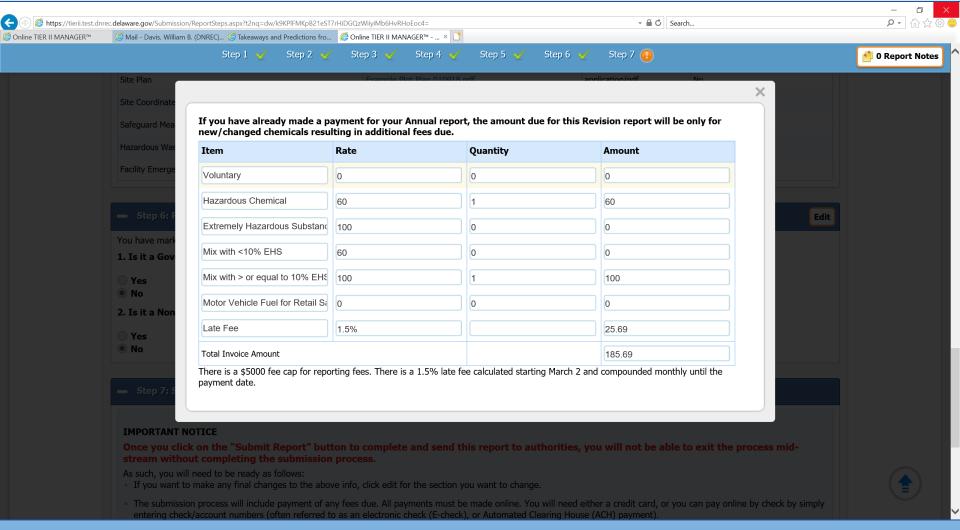
## Single Invoice Users

Step 7, once initiated, there is no turning back...



... you can see what this will cost with **Preview fee amount.** 

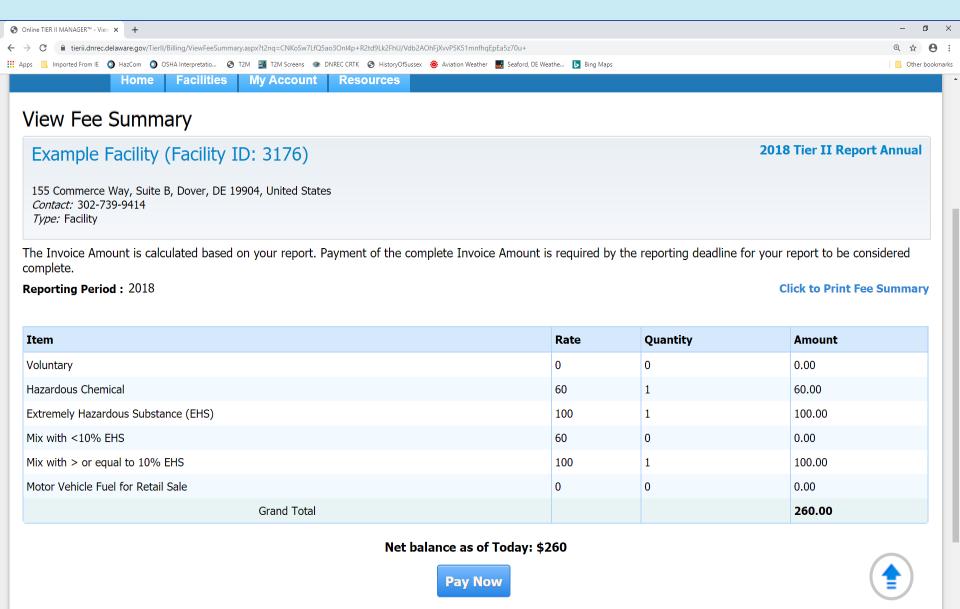
#### This is the fee amount preview...



... if this is wrong, do not proceed with Step 7 (the problem will be in Step 2).

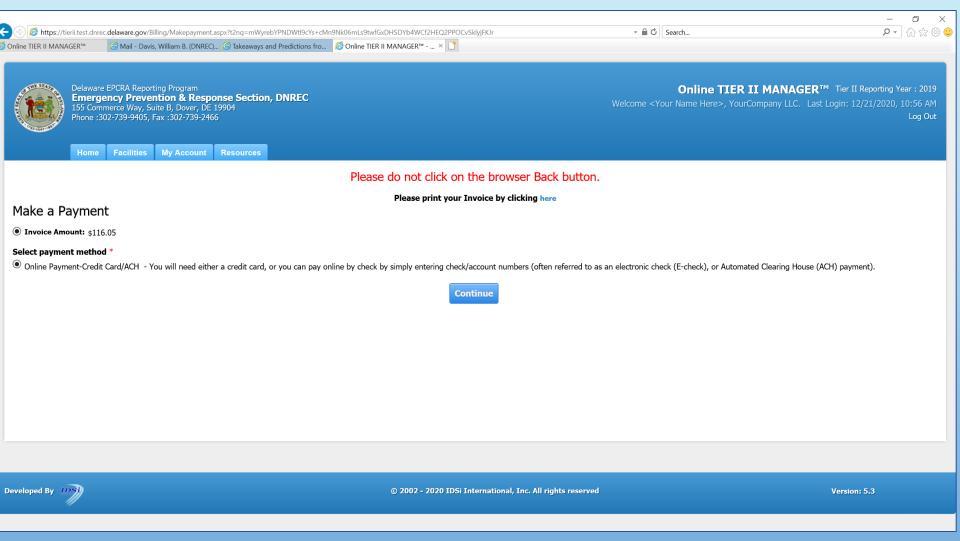
**NOTE**: for a *revision*, the total shown is for the whole report; the portion due for the *revision* will be shown in the invoice.

#### Single Invoice: After clicking Submit Report, T2M processes the fees (before certification)



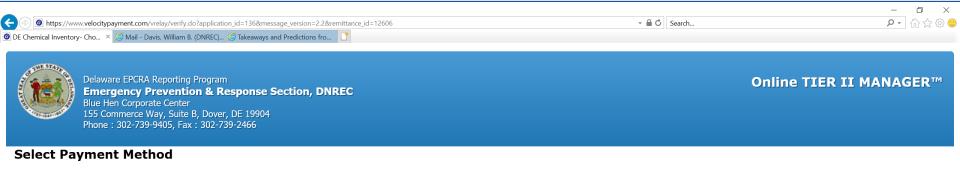
... this should match the fee amount Preview; click Pay Now.

### All payments are done online...



... note the warning about the **Back Button**.
... beneath it you can **print an invoice copy** for your records.
... click **Continue**.

#### Select a payment method...



Pay by Personal CheckPay by Corporate Check

Make a Payment

Please Choose the Method of Payment

Pay by Credit or Debit Card

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INFORMATION COLLECTION The State of Delaware is the sole owner of the information collected on this site. The State only has access to collect information that you voluntarily provide via email or other direct contact. The State will not sell or rent this information to anyone. We may use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, such as to ship an order.

SECURITY The State takes precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline. Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a closed lock icon at the bottom of your web browser, or looking for "https" at the beginning of the address of the web page. While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment. If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at 302-739-9013.

REFUND POLICY All transactions submitted on this site are non-refundable. If you have an inquiry about a previously submitted transaction, please contact this State agency via the telephone number above.

PAYMENT AND ACCOUNT INFORMATION Once your payment is submitted, the payment will be posted to your account within 48 business hours. If you have any questions regarding your current balance, or when your payment will be applied, please immediately contact the State agency conducting the transaction.

... this is the payment software; it'll take you outside of *Tier II Manager*<sup>TM</sup> (you'll return later). ... select a choice, click **Make a Payment**.

# In this example, Personal Check is selected... You will need to find the Routing, Account, & Check Numbers.

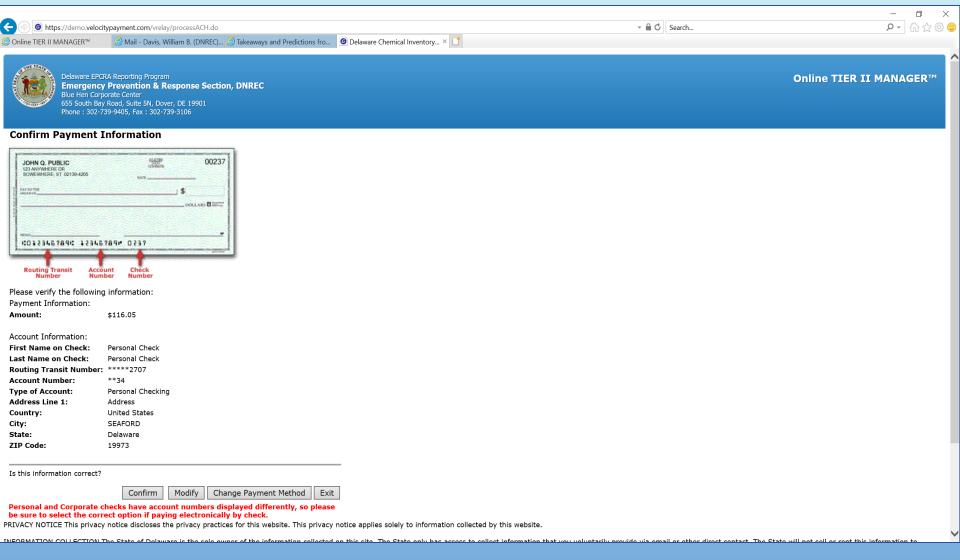
https://demo.velocitypayment.com/vrelay/select.do		Search	
Online TIER II MANAGER™ ( Mail - Davis, William B. (DNREC) ( Takeaways and Predictions fro Enter Payment Information	Delaware Chemical Inventory ×		
JOHN Q. PUBLIC 122 ANYWHERE DR SOMEWHERE, ST 02139-4205  6A19  6A19  6A19  6A19			ĺ
OCCLAS B DE 123467894 0237	This is the		
Routing Transit Account Check Number Number Number	important check		
Payment Information: Amount:* \$ 116.05 @	information		
Please enter the following information about your Bank account:  First Name on Check:*  Personal Check			
Last Name on Check:* Personal Check			
Routing Transit Number:* 055002707			
Account Number:* 1234			
Confirm Account Number:* 1234			
Type of Account:*     O Checking  O Saving			
Address Line 1:* Address			
Address Line 2:			
Country:* United States ✓ 🕡			
ZIP Code:* 19973 🕡			
City:* SEAFORD			
State:* Delaware V			
☑ By clicking on the provided checkbox, I authorize DNREC to initiate an electronic debit to bank account in the amount displayed above. This authorization is to remain in full force and effect unless I provide written notification to DNREC within an appropriate time frame to allow DNREC to act on it.			
Continue Change Payment Method Ex	t		
Personal and Corporate checks have account numbers displayed differently, so pleas he sure to select the correct option if paying electronically by check	e		`

... Corporate Checks have a different sequence of Check, Routing, & Account numbers.

... complete the boxes.

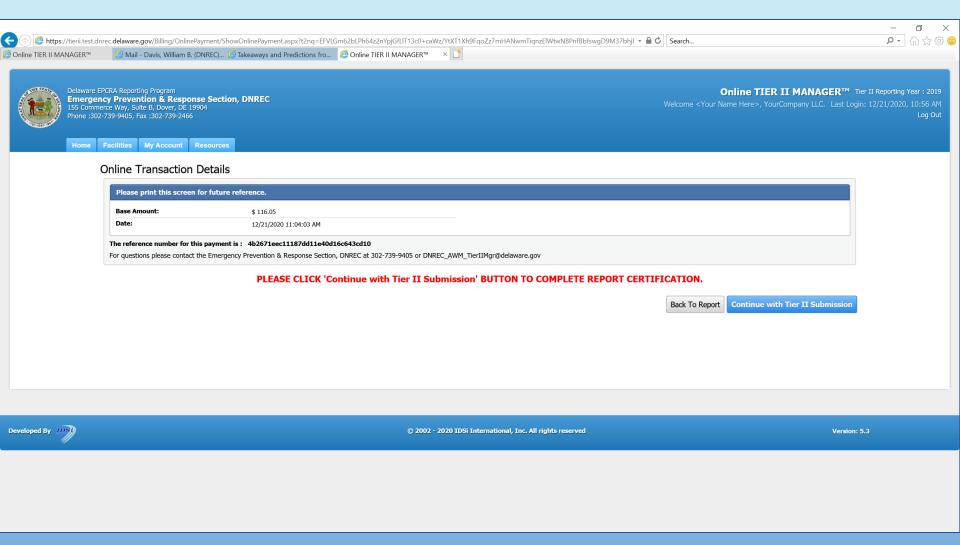
... click Continue.

#### After entering the information for a Personal Check...



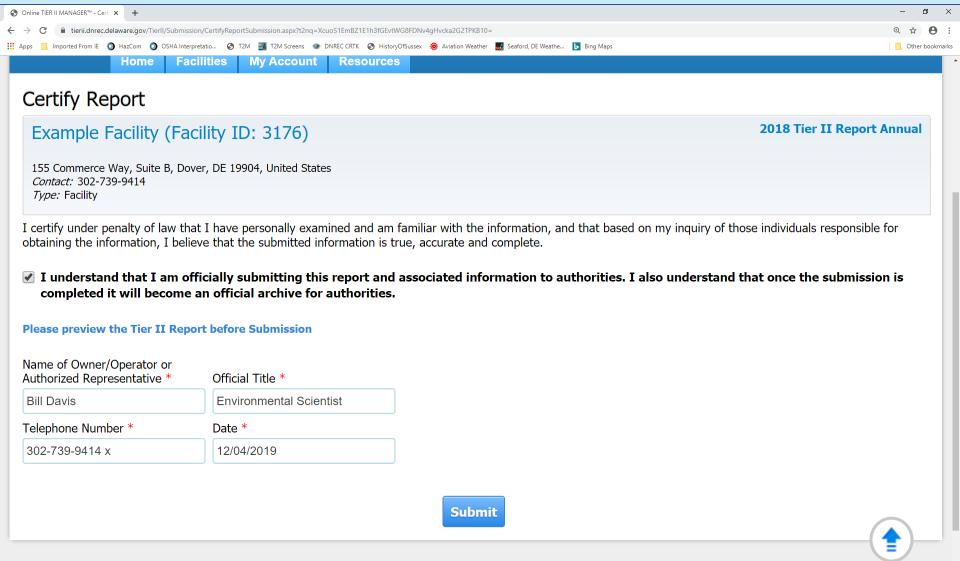
... click Confirm.

#### Single invoice users **Certify** the report after completing the transaction



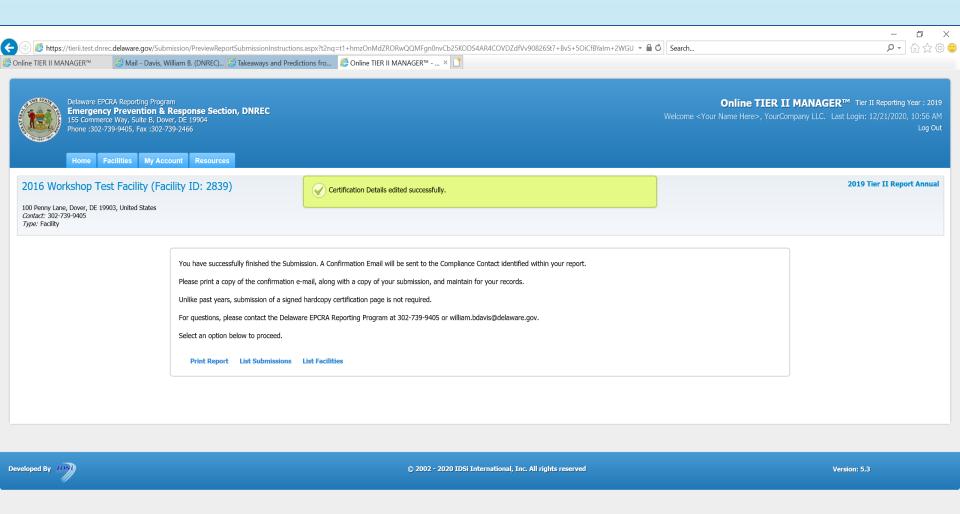
... you must click Continue with Tier II Submission to go to the certification screen and finish submitting the report.

## The Certify Report Page



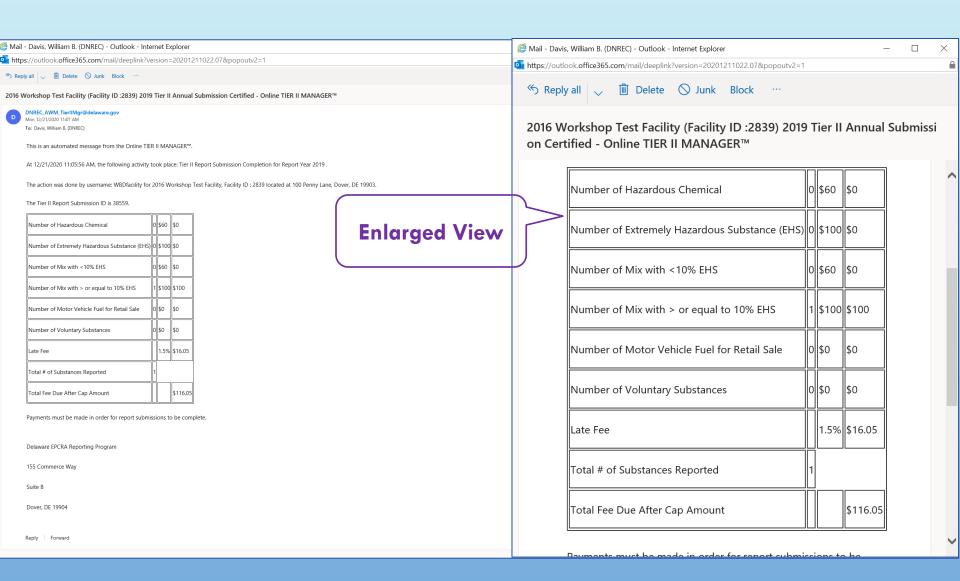
Check the box and fill in all required (\*) fields ... if the **Authorized Representative** is not you, you should get their OK.

#### Congratulations, you have submitted the Annual Tier II Report!



... remember, for users who don't have the **Combined Invoice** feature, payment is **before** certification.

#### A Confirmation Email will be sent to the facility's Regulatory Point of Contact...



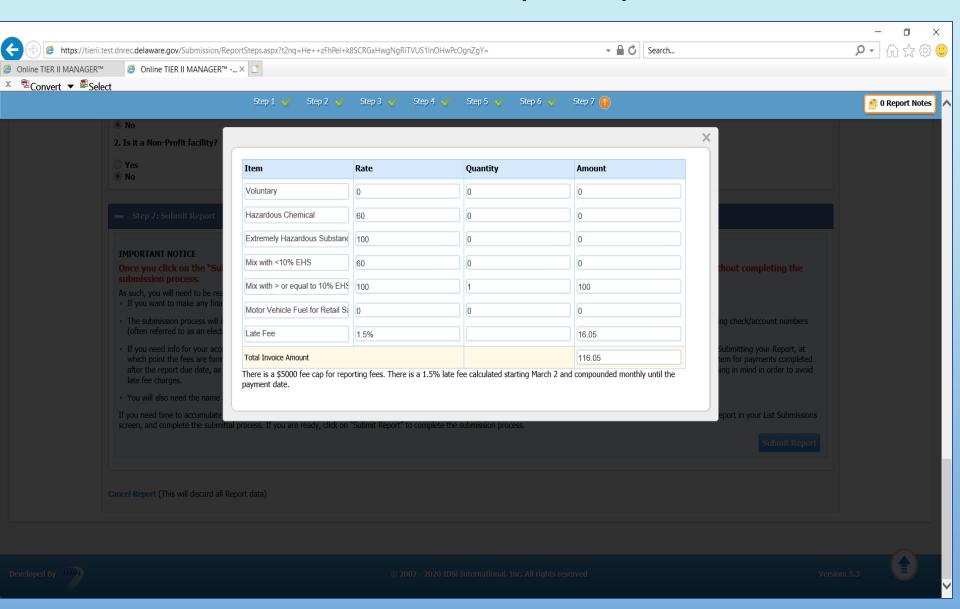
... it includes a summary of the fees for this specific report.

The message will come from darec who epara mail@delaware.gov

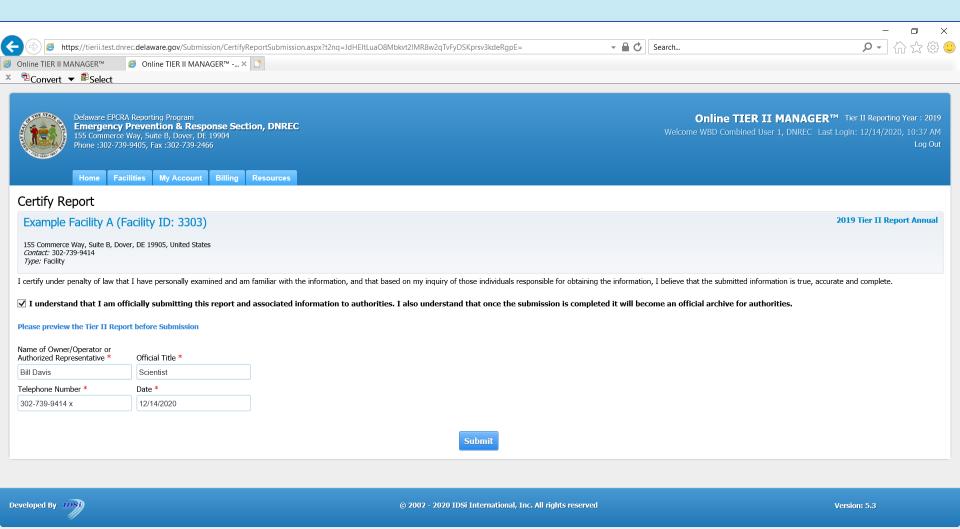
### **COMBINED INVOICE USERS**

- Feature must be enabled by DNREC <u>before</u> initiating reports
- New Billing Tab on screen top
- Facilities grouped by assigned username
  - Including <u>inactive</u> facilities
- Encompasses the whole Reporting Year
- Includes Revisions
- Payment is <u>after</u> Certification of all the reports

#### Combined Invoice: Fee Preview screen for a specific report remains similar



#### Combined Invoice: The Certify Report screen for a specific report comes before billing



... this sequence of steps is inverted from the single facility method.

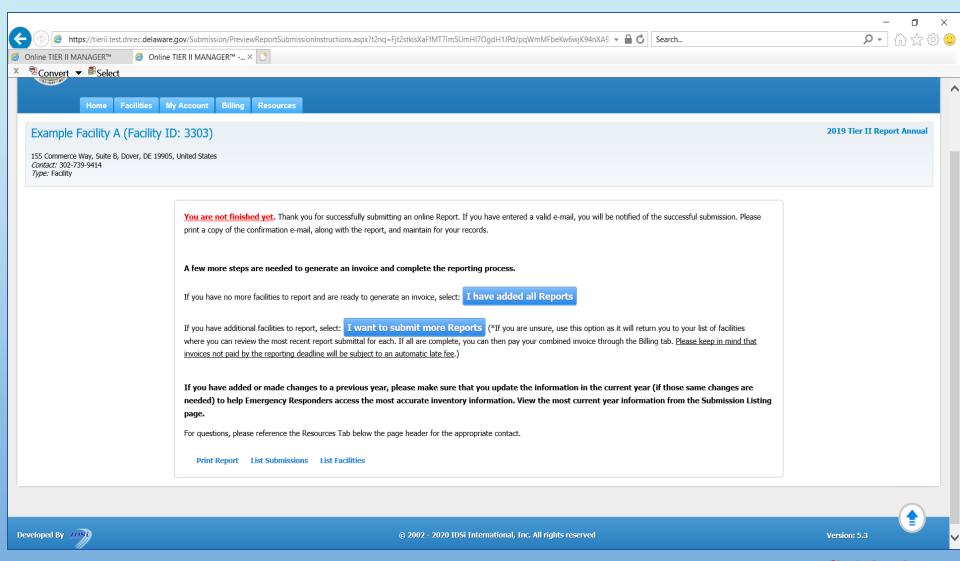
... fill in info and click "Submit".

#### After Certification, a Confirmation Email will be sent to the Regulatory Point of Contact..

Davis, William B. (DNREC) - Outlook - Internet Explorer	- 0	X
//outlook.office365.com/mail/deeplink?version=20201211022.07&popoutv2=1		
aly all 🗸 🗓 Delete 🛇 Junk Block …		
ole Facility A (Facility ID :3302) 2018 Tier II Annual Submission Certified - Online TIER II MANAGER™		
At 12/18/2020 11:49:18 AM, the following activity took place: Tier II Report Submission Completion for Report Year 2018 .		,
The action was done by username: WBDciuser1 for Example Facility A, Facility ID: 3302 located at 300 N. Bradford St., Seaford, DE 19973.		
The Tier II Report Submission ID is 38581.		
Number of Hazardous Chemical 0 \$60 \$0		
Number of Extremely Hazardous Substance (EHS) 0 \$100 \$0		
Number of Mix with <10% EHS 0 \$60 \$0		
Number of Mix with > or equal to 10% EHS 1 \$100		
Number of Motor Vehicle Fuel for Retail Sale 0 \$0 \$0		
Number of Voluntary Substances 0 \$0 \$0		
Late Fee 1.5% \$38.76		
Total # of Substances Reported 1		
Total Fee Due After Cap Amount \$138.76		
Payment must be made in order for the report submission to be complete. This facility is part of a combined invoice with other facilities. All payments must be made online (under the Billing tab within Tier II Manager). Late fees will be automatically added by the system made after the reporting deadline.	for payments	
Delaware EPCRA Reporting Program		
155 Commerce Way		
Suite B		

... it includes a summary of the fees for this specific report and facility.
... this is not the combined invoice.

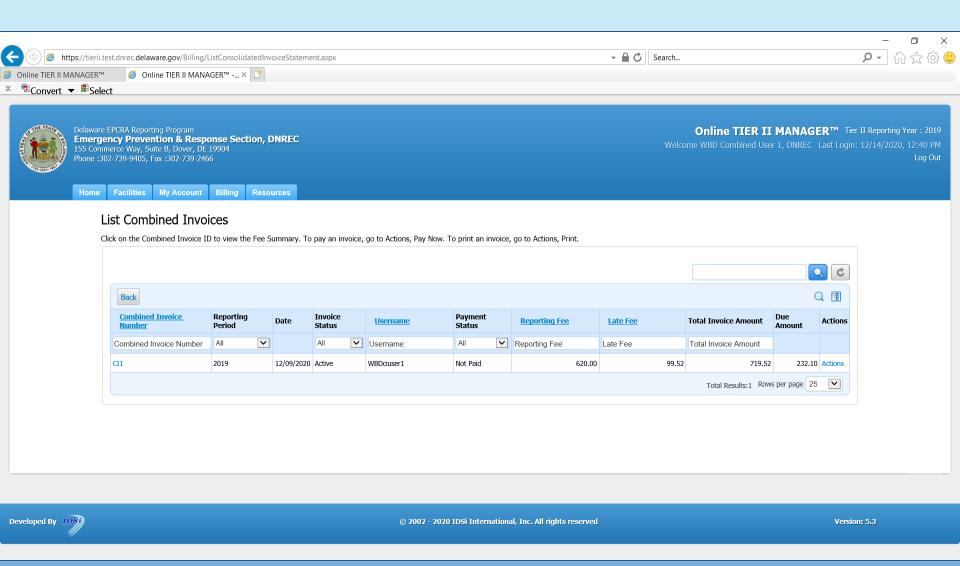
#### Combined Invoice: After certifying the report, this is the next screen that you will see.



Note that you are not finished yet.

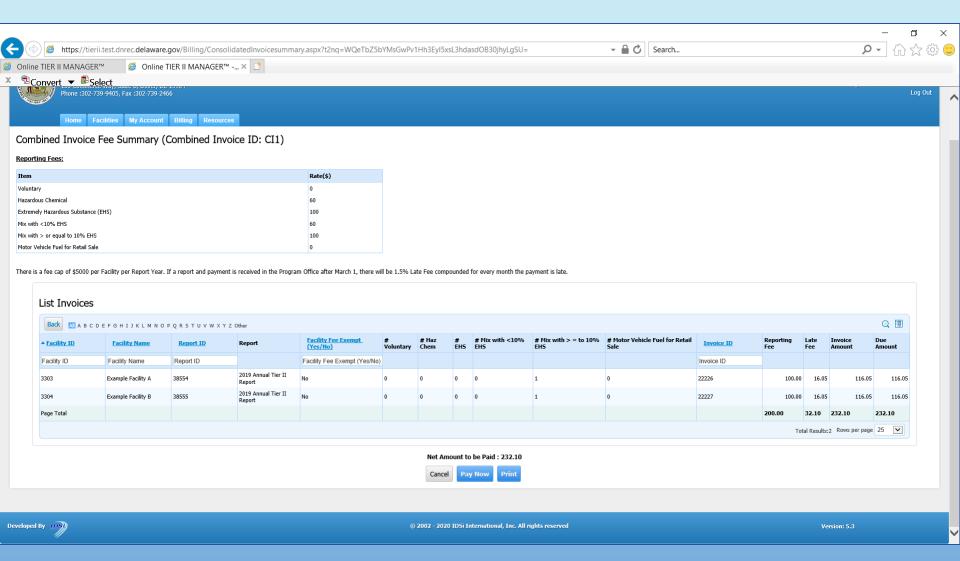
... select "submit more Reports" to continue for other facilities assigned to your username.
... otherwise, click "I have added all Reports" to proceed to billing.

#### Combined Invoice: This is the top screen for billing - List Combined Invoices



... select blue "CI" number or click "Actions" to pay.
... note the Payment Status column.

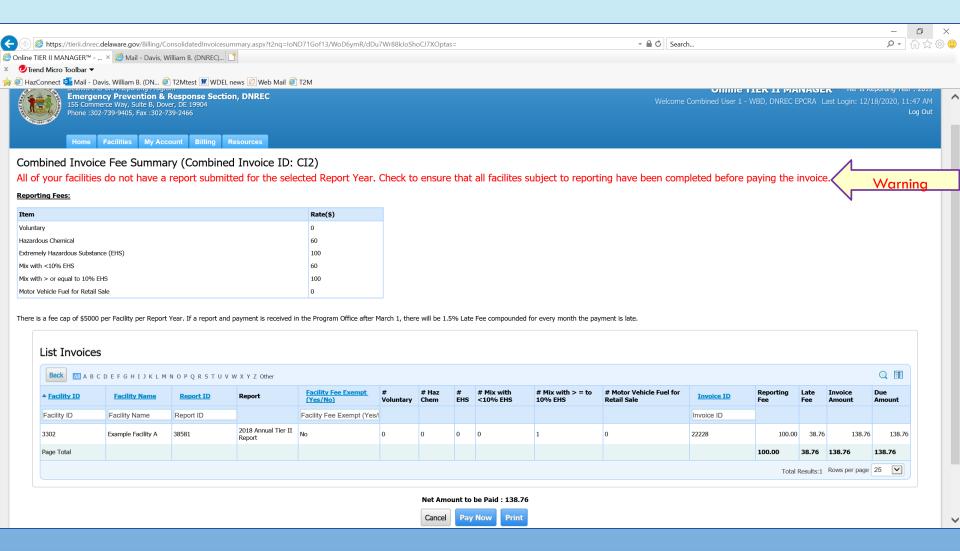
#### This is a Combined Invoice fee summary...



... this lists all submitted/certified facility reports.

... a red warning banner will be at the top if any facility is missing for a given Reporting Year (including inactive facilities).

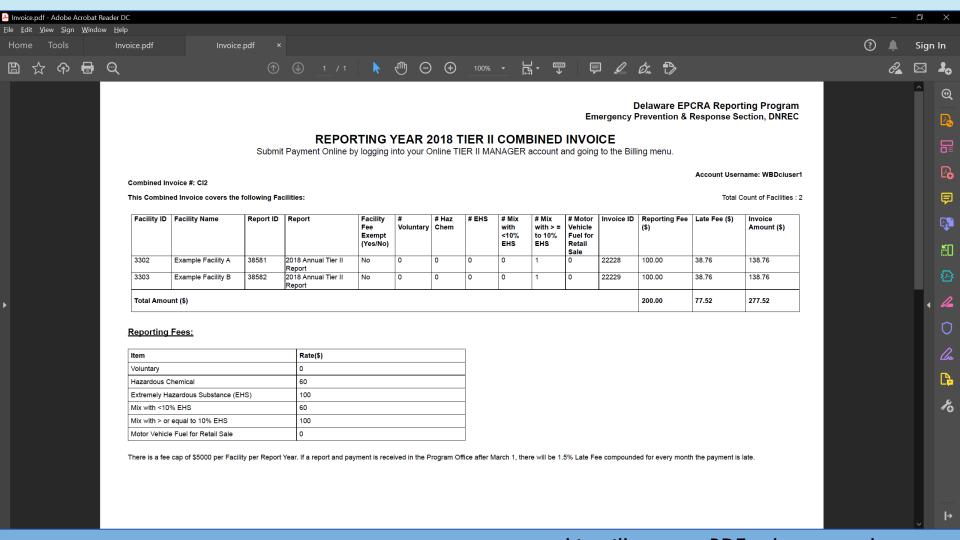
#### If reports are missing for any of your active facilities for a given Reporting Year...



...the red warning banner appears at the top.

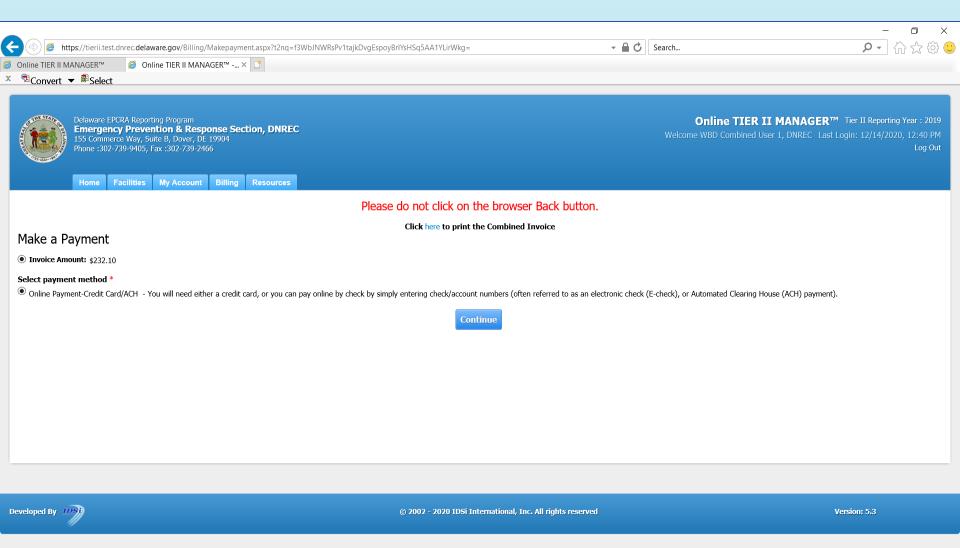
... if you see this banner, double check to verify the all your facilities are accounted for.
... you can use the **Inactive Facilities** list on the Intro/Guidance top page.

#### If you print a Combined Invoice, it looks like this...



... this will open a PDF tab on your browser.
... print it or save it as a PDF file.

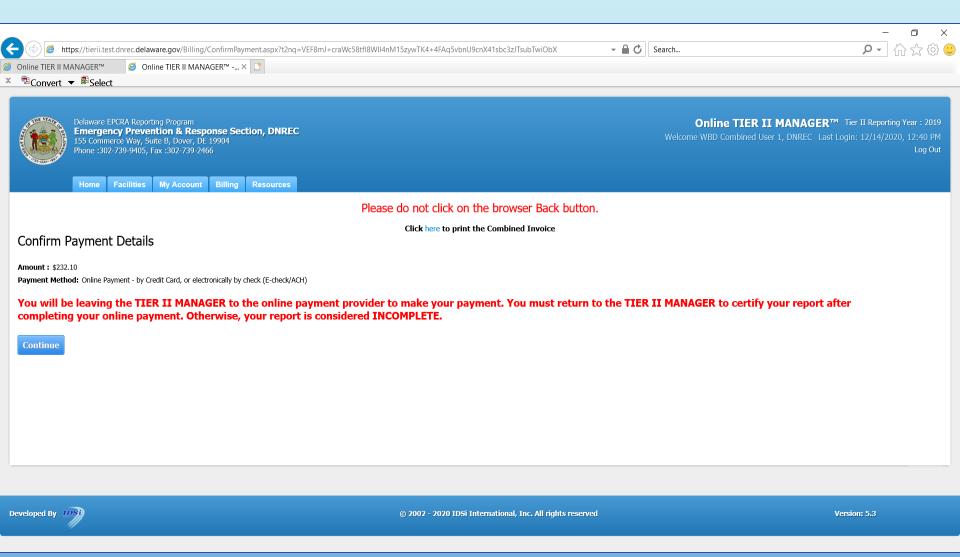
#### Combine Invoice: After clicking "Pay Now" this screen is next...



... there is still only one choice, Online Payment by credit card or check.

... click Continue.

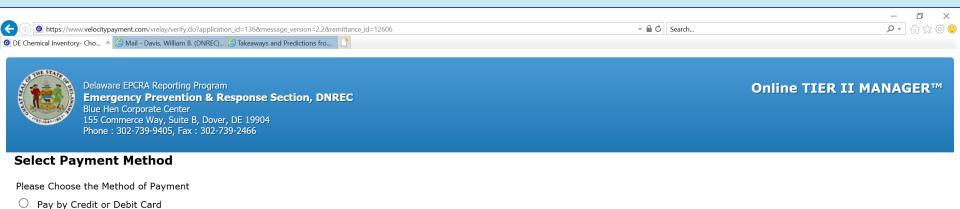
#### Combined Invoice: You are about to go to a separate payment software...



... this is the **Point of No Return** for Combined Invoices.

... click Continue.

#### Select Payment Method: This is the top screen for the payment software...



PRIVACY NOTICE This privacy notice discloses the privacy practices for this website. This privacy notice applies solely to information collected by this website.

Pay by Personal Check
Pay by Corporate Check
Make a Payment

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SECURITY The State takes precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline. Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a closed lock icon at the bottom of your web browser, or looking for "https" at the beginning of the address of the web page. While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment. If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at 302-739-9013.

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PAYMENT AND ACCOUNT INFORMATION Once your payment is submitted, the payment will be posted to your account within 48 business hours. If you have any questions regarding your current balance, or when your payment will be applied, please immediately contact the State agency conducting the transaction.

... select your Payment Method. ... click **Make a Payment**.

#### In this example, Corporate Check was the selected Payment Method...

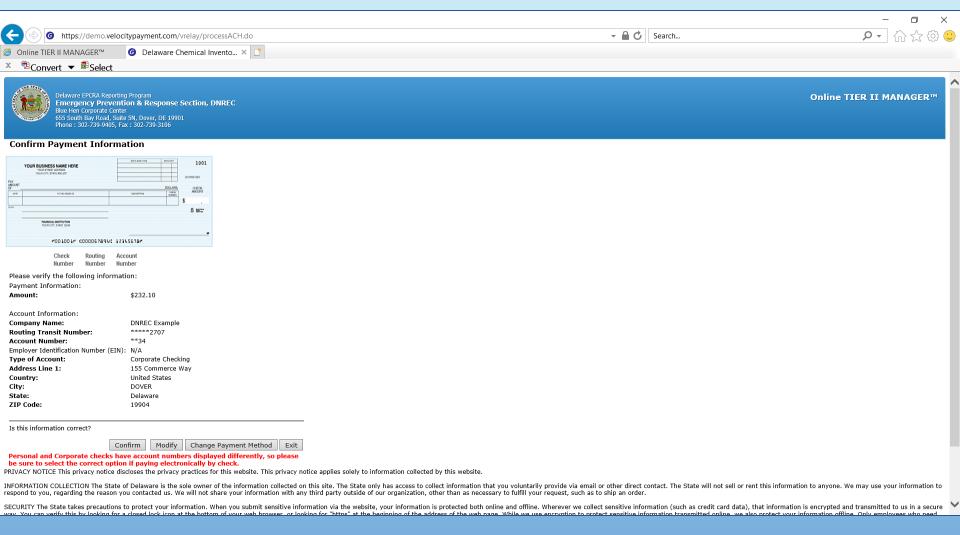
https://demo.velocitypayment.com/vrelay/select.do	▼ 🔓 🗸 Search	
Online TIER II MANAGER™		
<sup>™</sup> Convert ▼ <sup>®</sup> Select		
enter Payment Information		
YOUR BUSINESS NAME HERE TO A SHATE ADDRESS NAME HERE TO A SHATE ADDRESS NAME HERE		
TOUR HISTORY & COURS   COURS		
DOLARS	This is the	
0 EC	11115 15 1116	
TRANSIA NESSISTEM YELE		
"001001" (000067894): 12345678"		
Check Routing Account	important check	
Number Number	important check	
equired. We are highlighted with an asterisk.		
amount:* \$ 232.10 <b>€</b>		
	information	
lease enter the following information about your Bank account:  tompany Name:*  DNREC Example		
touting Transit Number:* DNREC Example 055002707		
account Number:*		
confirm Account Number:* 1234		
mployer Identification Number (EIN): (e.g. 00-0000000) 💞		
ype of Account:* Corporate Checking 🕡		
ddress Line 1:* 155 Commerce Way		
Country:*  United States ✓		
IP Code:* 19904		
ity:*  DOVER		
Delaware 🗸		
☑ By clicking on the provided checkbox, I authorize DNREC to initiate an electronic debit to my ank account in the amount displayed above. This authorization is to remain in full force and		
ffect unless I provide written notification to DNREC within an appropriate time frame to allow		
NREC to act on it.		
Continue Change Payment Method Exit		
ersonal and Corporate checks have account numbers displayed differently, so please		

... Personal Checks have a different sequence of Routing, Account, & Check numbers.

... complete the boxes.

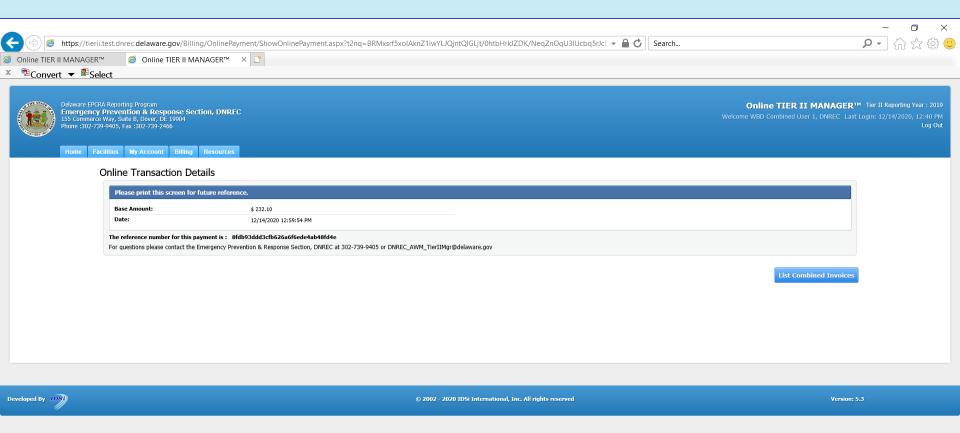
... click Continue.

#### You will have a chance to confirm payment information...



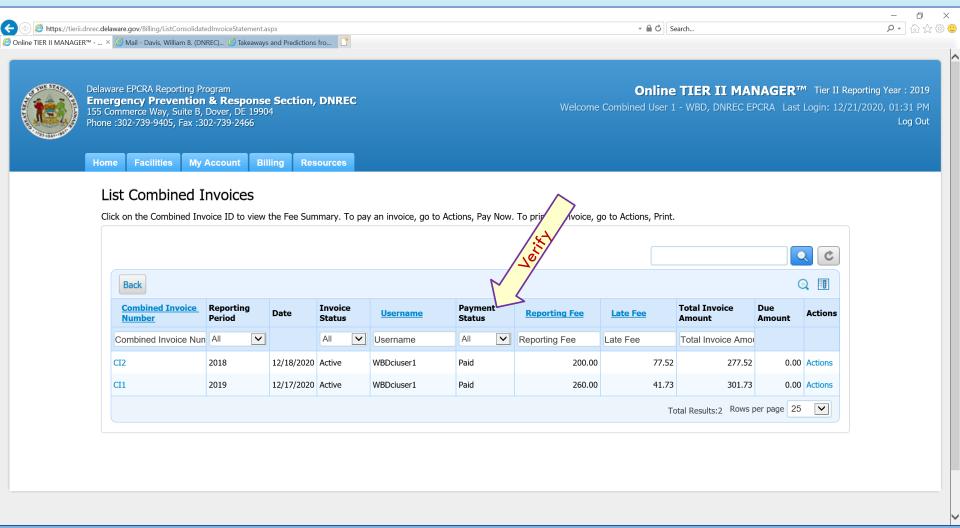
... if correct, click Confirm.

#### Combined Invoice: Transaction Complete, you will get this screen with payment details



... to keep track of your payments, note down this information.

#### After returning to the List Combined Invoices screen...



... note that the Payment Status column reads "**Paid**", which is due by March 1st. ... any **revisions** after March 1st will result in Late Fees.

... note that this example screen shows Combined Invoices for previous years.

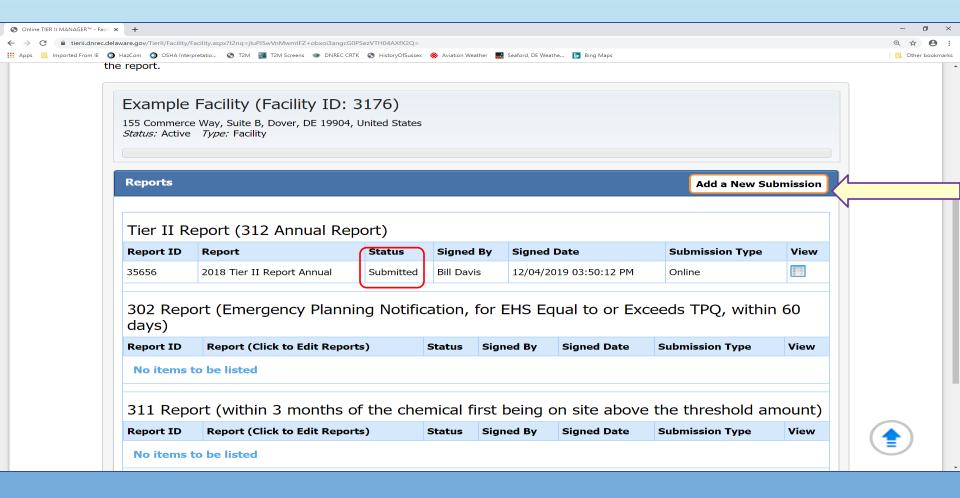
# Part 4: Revisions & Updates

What if I need to Change Something?

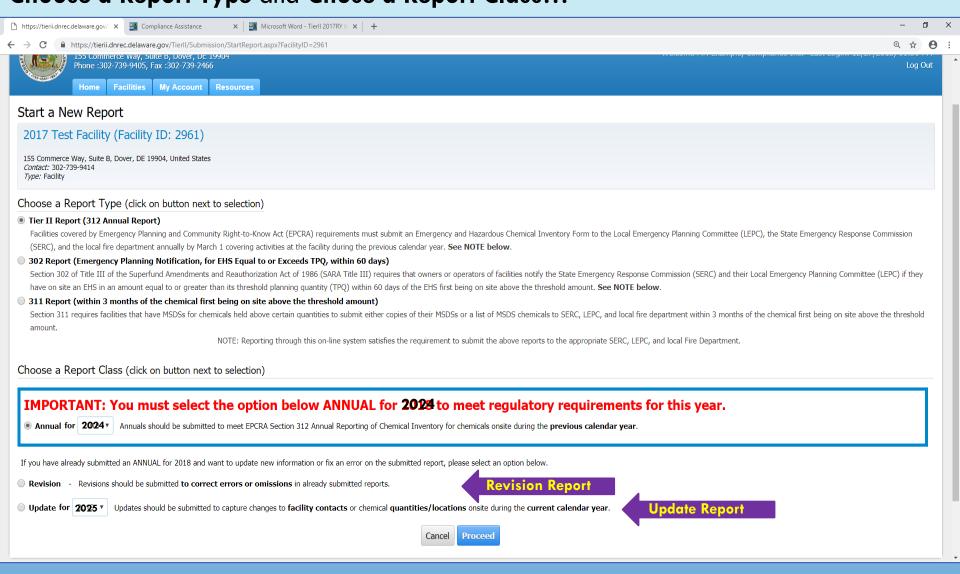
#### What if I made an error or forgot to add something?

Once a report has been **Submitted**, it can **NOT** be edited on user's end.

- To fix a user-identified error: User must submit a Revision Report (click to 'Add a New Submission').
- If DNREC finds an error: DNERC rejects the Submitted Report, and a Revision Report is required to submit by the user. An email will be generated when that occurs.



## You will be taken to the **Start a New Report** screen... **Choose a Report Type** and **Chose a Report Class...**



...to fix a Tier II Report, select 312 Annual Report and then Revision Report or Update Report.

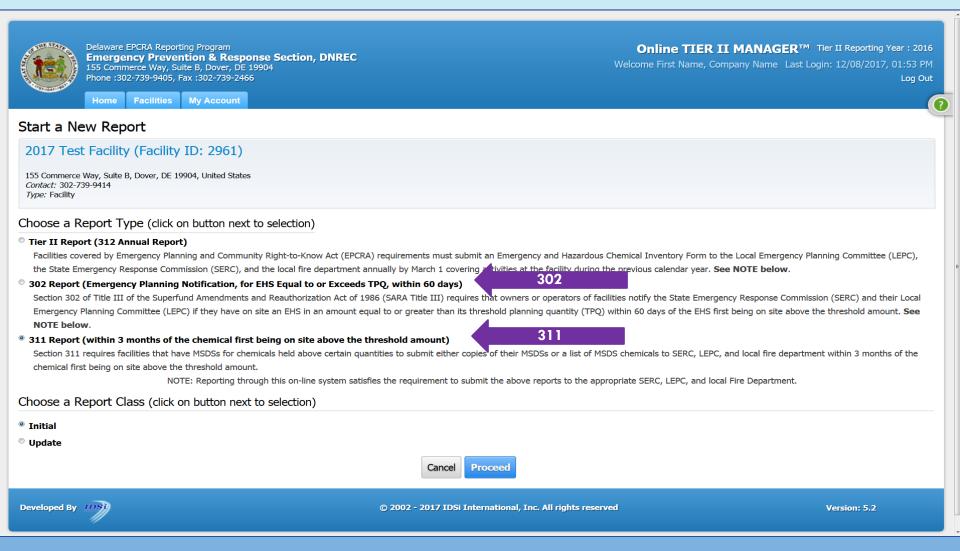
# KNOW THE DIFFERENCES: ANNUAL VS REVISION VS UPDATE REPORT

#### REPORT CLASSES

- ☐ Annual Report For <2024>
  - The <u>Annual Report</u> is <u>NOT</u> a 2025 Update.
- ☐ Revision Report (Does Not Have Fees)
  - Correct Errors or Omissions in a submitted Annual Report
- ☐ Update Report (Does Not Have Fees)
  - Can only be submitted after an Annual Report has been submitted
  - Add Post-December 31<sup>st</sup> Info (i.e. any new info for current year 2025)
  - Can be Submitted Throughout the year as Contacts, Chemical Info, and Site Plans get changed

# Step 5 : **302 & 311 Reports**

#### Select 302 or 311 Report in Choose a Report Type...



Submit Initial report when submitting either for first time; submit Update each time afterwards. .. 311 reports must be submitted within 3 months of chemical exceeding DE reporting threshold.

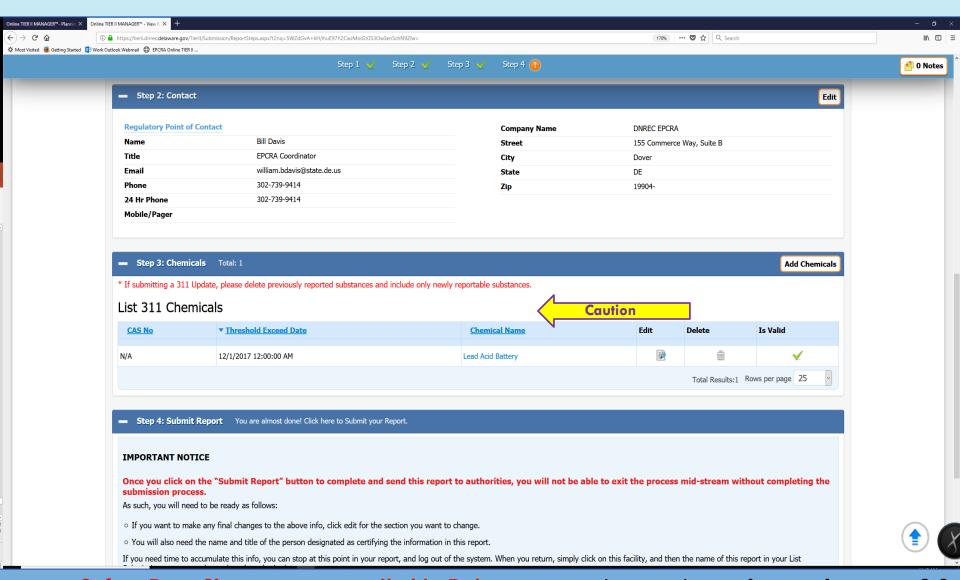
202 reports are due within 60 days of an EUS shemisal exceeding TDO ensite

... 302 reports are due within 60 days of an EHS chemical exceeding TPQ onsite.

... good practice to check your status quarterly...makes doing Annual Tier II Report easier too.



# For 311 Reports: don't delete previous entries until they have been reported via Tier II report (312)



Safety Data Sheets are not mailed in Delaware...use the attachment feature from step 3.2 ... there is no Site Plan upload required for either report and no fees to pay.

## GENERAL TIPS AND RESOURCES

- Familiarize yourself with EPCRA background
  - Checkout <u>EPA's EPCRA website</u>
  - Checkout <u>DNREC's EPCRA webpages</u>
  - Checkout Delaware SERC website
  - Know your LEPC chair; facilities with EHS's are required to communicate with the LEPC
- Submitting ARP Program Reports? While they use the T2M platform, those reports require a separate reporting procedure. **EPCRA** annual reports are due March 1<sup>st</sup>, while **ARP** annual reports are due May 1<sup>st</sup> and can be submitted at any time. Check the **DNREC ARP** webpage for more info.
- Coordinate with procurement, inventory-control staff
- Stay safe and ready with CISA's voluntary Chemlock program

# QUESTIONS?



We will be hosting a Live Q & A Session

Feb 12th 9am - 10am

# **CONTACT US**

EPCRA Reporting Program, DNREC 155 Commerce Way, Suite B Dover, DE 19904

Phone: (302) **739-9405** 

DE.GOV/EPCRA

- Nicholas Butler Scientist nicholas.butler@delaware.gov
- Bill Davis Engineer william.bdavis@delaware.gov
- Anuj Kumar, PhD Program Manager Anuj.Kumar@delaware.gov



# Thank You



#### **EPCRA Reporting Program**

**State of Delaware** 

Department of Natural Resources and Environmental Control (DNREC)
Waste & Hazardous Substances Division